COMPARING MOTIVATION AND PROFILE BETWEEN ARCHAEOTOURISTS AND NON-ARCHAEOTOURISTS IN NGORONGORO, TANZANIA

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Abstract: The study aims to compare motivation and profile between archaeotourists and non-archaeotourists. It utilizes the push and pull motivational model and distance decay theory, and questionnaire data from a sample of 252 international tourists visiting Ngorongoro Conservation Area (NCA) in Tanzania. The analysis revealed that archaeotourists are more heterogeneous than non-archaeotourists, as they not only attach importance to fascinating stories and the authenticity of past objects, but also to enjoying nature, the geological scenery, doing research on archaeological features and each other's company. In addition, they are older, have plenty of time to visit and are well off.

Key words: Ngorongoro, archaeotourism, archaeological site, tourist motivation, archaeotourist, Tanzania

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INTRODUCTION

Tourism is one of the important sectors of economies that contributes to economic growth in the Sub-Saharan Africa (SSA) region (Rogerson and Rogerson, 2018; World Bank, 2019). Natural attractions, especially wildlife, beaches and a warm climate have been conventional factors pulling tourists to visit SSA (Lwoga, 2011). However, today, people's past and contemporary cultures are becoming more important in SSA's tourist product mix (Timothy and Nyaupane, 2009). Specifically, the *archaeological sites* evidencing the past of humankind are increasingly becoming one of the important attractions, thanks to the presence of famous sites such as Olduvai Gorge, the Cradle of Human Kind in Tanzania, and to the tourists' changing preferences. In fact, globally, tourists visiting archaeological sites – a phenomenon known as *archaeological tourism* or *archaeotourism* - is not a new phenomenon as people have long sought out archaeological sites around the world (Giraudo and Porter, 2010). Archaeotourism is being encouraged due to its potential to conserve and preserve the local heritage, educate the general populace about their heritage and revitalize places that have suffered from the effects of remoteness and abandonment (Odum and Oguamanam, 2020; Cahyadi, 2016). To mention just a few examples of archaeotourism promotion, the number of tourists visiting the Machu Picchu archaeological site grew rapidly, from 77,295 in 1991 to about 1.3 million in 2015 (Oehmichen-Bazan, 2018). Archaeological sites in Guatemala are the reason for tourism being one of the main sources of income after the civil war ended in 1996 (Oehmichen-Bazan, 2018). In Egypt and in Europe, archaeotourism is among the mature tourist markets (Ercolano et al., 2018).

In Tanzania, archaeological sites came to the attention of international touristic and research expeditions since the colonial times. Archaeotourism gained further attention when the ruins of Kilwa Kisiwani and Songo Mnara were declared world heritage sites in 1981, and later the Kondoa Rock-Art Sites in 2006, and Olduvai Gorge and Laetoli Sites as part of the Ngorongoro Conservation Area (NCA) Mixed World Heritage Site in 2010. The Tanzanian National Tourism Policy of 1999 encouraged the development of archaeotourism in its statements 4.4 (cultural objectives) and 5.3 (policy strategies for cultural tourism). Despite these efforts, archaeological sites still receive fewer local and international tourists than national parks and game reserves in their vicinity. For instance, while NCA received about 725,535 tourists in 2018, Olduvai Gorge – four kilometres away - received about 39,500 tourists (NCAA, 2019), and while Selous Game Reserve received about 19,179 tourists in 2018, Kilwa Kisiwani and Songo Mnara in its vicinity received about 3,048 tourists (URT, 2019).

Researchers attribute the low growth in archaeotourism in Sub-Saharan Africa (SSA) to the dearth of knowledge about this market, specifically on what *motivates* tourists to visit archaeological sites, and the characteristics of the tourists visiting the sites, *archaeotourists*, as they differ from the dominant nature-based tourists (Ercolano et al., 2018; Sing'ambi and Lwoga, 2018; Lwoga, 2019; Odum and Oguamanam, 2020). Indeed, there has been limited research on archaeotourism markets, although there has been a lot using the push and pull model and empirical facts on eco-tourists and tourists visiting *natural attractions* that have guided the development and marketing of nature-based tourism. Because natural attractions are characterized by naturally occurring resources and environmental components, and cultural attractions are man-made or *influenced* by human being, what *motivates* an individual to visit either attraction may differ (Zhao et al., 2011; Chiang et al., 2015). Even within the cultural tourism realm, *archaeotourists* may differ from tourists visiting cultural events (Zhao et al., 2011).

The limited research available is inconsistent in explaining archaeotourists. Conventional research has limited archaeotourists to being motivated to find out about the cultural and historic features (Virto et al., 2011; Fagan, 2012; Ross et al., 2017; Ercolano et al., 2018; Odum and Oguamanam, 2020). However, archaeotourism can be enhanced by linking sites to natural attractions, assuming that archaeotourists also consider natural features important (Yun et al., 2008; Cahyadi, 2016; Rapidah et al., 2018). In terms of tourists' profile, based on the distance decay effect, studies agree that archaeotourists have plenty of time to visit a destination (McKercher and du Cros, 2002). However, they disagree on tourists' demographic characteristics, as some (e.g. Silberberg, 1995) argue that archaeotourists are older, more highly educated and on a higher income, while others (e.g. Prentice et al., 1998) argue that they are younger and of a lower socio-economic status. In this regard, the characteristics of

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archaeotourists remain unknown, and so it is unclear what would motivate these tourists to visit archaeological sites, where the main attractions are nature-based (typical of most Sub-Saharan African destinations), and how would their motivation differ from that of non-archaeotourists.

The above-mentioned studies focus on sites in regions other than in Sub-Saharan Africa (SSA), and make a legitimate contribution to knowing about the motivation and characteristics of cultural tourists in general, as well as giving interesting insights for archaeotourism marketers. However, their findings cannot be generalized to archaeotourists in SSA. The knowledge generated from past studies in the developed world cannot be used to develop and promote archaeotourism in SSA. Differences between the cultures, economies, history, geopolitics and societies in SSA and those in other regions may influence how tourists perceive archaeological attractions (Timothy and Nyaupane, 2009). In most cases, SSA is renowned for its nature-based tourism, and as natural attractions are the main motive for visiting these locations, archaeological sites are often integrated in the nature-based trips as an added-on experience, but is not the primary reason for travelling (Lwoga, 2019).

This study contributes to this debate. It applies the push and pull motivational model, distance decay theory and uses existing empirical evidence to organize seemingly inconsistent findings to derive hypotheses. It then draws on a sample of international tourists visiting Ngorongoro Conservation Area (NCA) in Tanzania, to examine motivational and profile (demographic and travel characteristics) differences between archaeotourists and non-archaeotourists. NCA is an interesting case study because, apart from being a destination known for its breath-taking crater and rich wildlife, it has recently begun investing in the development of its archaeological sites for tourism, including Olduvai Gorge (URT, 2019). This study gives a broader understanding of what motivates archaeotourists, as opposed to those in the general tourism market who are motivated to visit scenic and nature-based sites in SSA. It also shows archaeotourism marketers how archaeotourists differ from tourists visiting sites that are renowned for their natural attractions in SSA. This information is vital for designing and developing appropriate archaeotourism products and marketing strategies, which will ensure more visits to, and the financial sustainability of, archaeological sites.

LITERATURE REVIEW

Push and pull theory of motivation

The dominant theory explaining motivation is the push and pull theory, which posits that intrinsic and extrinsic motivational forces influence a person to participate in a particular tourism activity (Klenosky et al., 2007). A person may have cultural and socio-psychological disequilibrium, an intrinsic motivational force, which may require a travel experience to correct it. On the other hand, a person may decide to visit a place after being pulled by external motivational forces, such as destination attractions and activities that can meet her or his needs (Klenosky et al., 2008). The theory reflects the two major segments of the tourism system, that is, the demand *push motives* and *pull motives* that influence a person to visit archaeological sites.

Nature-based, cultural and archaeotourism, and motivations and profiles

The places that attract tourists to visit can theoretically be of natural, cultural or mixed (natural and cultural) orientation (Lwoga, 2011). While utilizing components of the natural environment to attract tourists is regarded as nature-based tourism, utilizing man-made or culturally influenced tangible and intangible components is referred to as cultural tourism (McKercher and du Cros, 2002; Chiang et al., 2015; Xu and Chan, 2016). Cultural tourists in general usually visit cultural attractions such as performing arts, cultural festivals, and sites and monuments, as well as travelling to study art, experience local foods and lifestyle, and go on a pilgrimage (McKercher and du Cros, 2002; Timothy and Nyaupane, 2009; Chiang et al., 2015). Therefore, archaeotourism emerges as a sub-form of cultural tourism involving visits to archaeological sites (Cahyadi, 2016; Ross et al., 2017). Tourists visiting natural attractions often want to view and experience wildlife and the landscape found there, to escape from a mundane environment, relax, be physically active, learn about nature, and experience a challenging adventure (Tao et al., 2004; Luo and Deng, 2008; Xu and Chan, 2016). In fact, eco-tourists differ from conventional tourists in that they attach great importance to viewing and experiencing natural attractions (Maleski, 2012). On the other hand, studies show that what motivates archaeotourists are compelling stories of the past, the desire to rediscover the past, memorable experiences including escapism, aesthetic and educational experiences, romanticism and fascination with the past, and having an authentic experience of the past (Virto et al., 2011; Fagan, 2012; Ross et al., 2017; Verkerk, 2017; Ercolano et al., 2018). Interestingly, some studies show that archaeotourists are also motivated by natural features such as the nature and exoticness of the sites, which add to tourists' sense of adventure (Yun et al., 2008; Giraudo and Porter, 2010; Cahyadi, 2016). It is thus logical to propose the following:

H1a: Fascination with the past is more important to archaeotourists than to non-archaeotourists.

H1b: Learning about the past is more important to archaeotourists than to non-archaeotourists.

H1c: Relationship enhancement is more important to archaeotourists than to non-archaeotourists.

H1d: Experiencing the authentic past is more important to archaeotourists than to non-archaeotourists.

H1e: Doing research is more important to archaeotourists than to non-archaeotourists.

H1f: Personal development is less important to archaeotourists than to non-archaeotourists.

H1g: Popularity of the site is less important to archaeotourists than to non-archaeotourists.

H1h: Escaping is less important to archaeotourists than to non-archaeotourists.

H1i: Nature and scenery is less important to archaeotourists than to non-archaeotourists.

In recognizing distinct categories of tourists in the 1970s, cultural tourists were generally regarded as better educated and more affluent (McKercher and du Cros, 2002). Even in the 1990s, tourists greatly motivated by cultural attractions were more highly educated and better off (Silberberg, 1995). However, Prentice et al. (1998) found that tourists who visited primarily for cultural purposes had a lower socioeconomic status, while those whose visit was not primarily for cultural purposes were younger and had a higher socio-economic status.

This study considers the following assumptions to guide the investigation:

H2a: Archaeotourists are older than non-archaeotourists.

H2b: Archaeotourists are more educated than non-archaeotourists.

H2c: Archaeotourists are better off than non-archaeotourists.

In terms of travel characteristics, the geographical notion of the distance decay effect explains the travel patterns of archaeotourists in the vicinity of a mainstream nature-based attraction. The notion argues that the difference between the demand and supply side of a location declines rapidly as the distance between them increases (McKercher, 2008). This is because most individuals are unwilling to spend more time and money travelling longer distances if a similar benefit can be obtained nearby (McKercher, 2008). In this study the concept implies that visits to archaeological sites vary according to the distance travelled, in that demand declines exponentially as the distance to tourist attractions increases (McKercher and du Cros, 2002). In this regard, time availability is an important element that can accentuate or minimize the effect of distance decay (McKercher and du Cros, 2002). Most tourists are known to have limited travel time, and so when archaeotourism is an incidental aspect of a trip (typical in NCA), the amount of time a tourist would be willing to allocate to visiting

archaeological sites would depend on the time they have available (McKercher and du Cros, 2002). This means that tourists who perceive that archaeological sites are far from the iconic Ngorongoro crater in NCA would not visit them, and vice versa. Although the distance decay notion has been criticized in that distance is not an explicit variable in destination choice, it is useful in this study's context, and guides the assumption that archaeotourists in NCA would have more time to travel than non-archaeotourists.

H3a: Archaeotourists have more time to spend at the destination than non-archaeotourists.

H3b: Archaeotourists visit the destination more frequently than non-archaeotourists.

METHODOLOGY

Study area

The study was conducted in NCA Mixed World Heritage Site located between 35°30′E and 3°15′S in Arusha, Tanzania (Figure 1). NCA's 809,440 hectares span a vast expanse of highland plains, savanna, woodlands and forests, from the plains of the Serengeti National Park in the north-west, to the eastern arm of the Great Rift Valley. The area was established in 1959 as a multiple land-use area, with wildlife coexisting with semi-nomadic Maasai pastoralists practicing traditional livestock grazing. It includes the spectacular Ngorongoro Crater, which is the world's largest caldera of global importance for biodiversity conservation, due to the presence of globally threatened species, the density of wildlife, including the migratory wildebeest, zebras, gazelles, rhinos, giraffes, lions, leopards, hyenas, buffalos and elephants, and a variety of birds species.

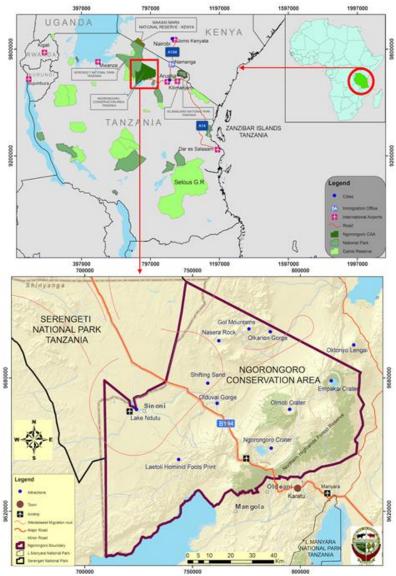


Figure 1. The Map of Ngorongoro Conservation Area (Source: Mwankunda, 2019)

Extensive archaeological research in NCA for over 80 years has yielded a long sequence of evidence of human evolution and humanenvironment dynamics, including early hominid footprints dating back 3.6 million years, and a sequence of diverse and evolving hominin species in Olduvai Gorge, ranging from Australopiths such as *Zinjanthropus boisei* to the Homo lineage that includes *Homo habilis*. There is also an early form of Homo sapiens at Lake Ndutu documenting the development of stone technology and the transition to the use of iron. NCA is therefore rich in terms of cultural heritage resources, especially, archaeological ones (Figure 2).

NCA is legally protected primarily by the NCA Ordinance of 1959 under the Ngorongoro Conservation Area Authority (NCAA). However, the Antiquities Division (AD) of the Ministry of Natural Resources and Tourism (MNRT) has been responsible for the management and protection of the archaeological resources in the NCA. Recently however, after noting the failure to develop the site properly, the AD handed over the protection, conservation and development functions of the archaeological resources to the NCAA. In terms of tourism in general, NCA noted an increase in tourist numbers from 332,469 in 2014 to 725,535 in 2018, most of them to visit the-must-visit

Ngorongoro Crater. Archaeological sites such as the famous Olduvai Gorge – under the AD – used to receive less than 50,000 tourists, as for instance it received 39,500 tourists in 2018 (NCAA, 2019). However, after being handled over to the NCAA, and with recent developments that the NCAA did to archaeological sites, Olduvai Gorge for instance attracted 939,084 tourists in 2019 compared with 32,012 in 2016, making it the top cultural site in Tanzania (URT, 2019). This means that archaeotourism has just begun to be well established in NCA.

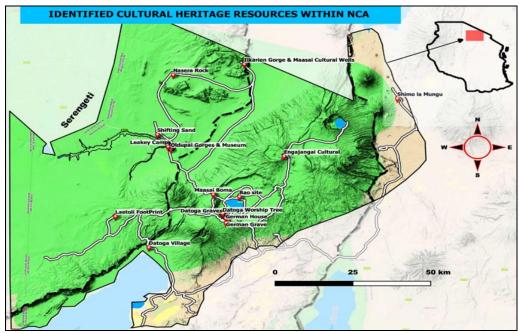


Figure 2. Ngorongoro conservation area showing cultural heritage resources (Source: Mwankunda, 2019)

Research design, sample, data collection and analysis procedures

This study is basically a cross-sectional research that utilized a questionnaire survey design. The target population was international tourists visiting NCA. The sample size was 252 tourists. The study applied random sampling at the exit point to involve tourists departing from NCA.

A self-administered questionnaire was given to tourists who agreed to participate in the study, with assurance to the anonymity of their responses. Tourists completed the questionnaires and delivered them by hand to the researchers. The questionnaire was prepared in English and contained both scaled and categorical measures to capture the variables of interest. The scale had an initial que stion that was intended to measure whether the tourist visited archaeological sites while in NCA or not. This was basically a dummy variable (1 = No, 2 = Yes). The scale also measured motivational variables, such as an interest in the past, personal advancement, learning, experiencing an authentic past, popularity of the place, doing research, the scenery, and escape. Measures related to the motivational variables were adopted from Chiang et al. (2015), Virto et al. (2011), and Ercolano et al. (2018). The questions regarding motivational scales asked respondents to rate the importance of motivation (measure) in their decision to visit NCA, by circling the appropriate response, such as *Not Important at All* (value of 1), *Not Important* (2), *Not Sure* (3), *Important* (4), and *Extremely Important* (5). It also involved scales that measured demographic variables such as sex (dummy variable), age, education level and monthly income (ordinal variables), and travel characteristics, such as tourists' origin (nominal variable) and travel frequency and length of visit (ratio variables). The questionnaire was pre-tested before being implemented. It was first sent to three tourism experts at the University of Dar es Salaam and NCA to review and scrutinize it. It was also administered initially to ten international tourists at NCA. Several measurement items were reshaped and reworded to improve measurements. The data were collected in August and September 2019, within the peak season in Tanzania.

Data were cleaned, coded and checked for appropriateness. Descriptive statistics including skewness and kurtosis, mean and standard deviation (SD) were applied to check the data's distributional behaviour with regard to normality. Frequency and percentage statistics were used to discover the prevalence of demographic and travel characteristics. Exploratory Factor Analysis (EFA) was used to analyse scaled data and the underlying dimensions of tourists' motivation. To analyse the differences in tourists' motivation and profile (demographic and travel characteristics) between archaeotourists and non-archaeotourists, their responses relating to the abovementioned variables were compared using two-sided *t*-tests, Mann-Whitney *U* tests and chi-square tests with Fischer's exact tests. A *P*-value of less than 0.05 was considered statistically significant, and mean statistics were applied. To ensure validity, especially content validity, the research was carefully defined through reviewing the theoretical and empirical literature and through pre-testing the questionnaire, as mentioned earlier. Cronbach's Alpha was used to test reliability.

RESULTS

Demographic and travel characteristics of respondents

The demographic characteristics of the respondents are shown in Table 1. The majority were aged between 21 and 60 (about 83%) with a Bachelor or Masters Degree (77%) and a monthly income of over USD 5,000 (71%). This reflects the major categories of visitors to NCA, who are basically those who earn a salary, are well-educated and have a relatively high income. The travel characteristics of the respondents are shown in Table 2. Most of them came from North America (37.7%, dominated by those from the United States of America (31%), followed closely by those who came from Europe, with Italians dominating, followed by Germans, French, Spanish and British. As shown in Table 2, tourists from African and South American countries followed with 3.6% each. In terms of those coming from Africa, Kenyans dominated. There is a fairly equal distribution of respondents in terms of visiting archaeological sites, whereby 53% visited archaeological sites while in NCA and 47% did not (see Table 2). In terms of travel frequency, the majority of respondents visited NCA once every few years (77.5%), followed by those who visited once a year (15.9%). Few respondents visited more than once a year (4.8%). The majority of respondents spent at least a full two to three days in NCA (78.9%), followed by those who spent half a day (15.5%), while a few spent four or more days (5.6%).

Table 2. Travel characteristics (N = 252)

Table 1. Demographic	
characteristics ($N = 252$)	

Characteristics	%
Sex	
Female	50.4
Male	49.6
Age	
18 – 20	2.8
21 – 40	57.2
41 – 60	26.5
> 60	13.5
Education level	
Primary	1.6
Secondary	14.3
Bachelor Degree	46.4
Master Degree	31.3
PhD	6.4
Monthly income (USD)	
No income	6.0
1 - 5,000	22.6
5,001 – 10,000	36.1
> 10,000	35.3

Characteristics	%
Origin	
North America	37.8
United States of America	31.0
Mexico	3.2
Other American countries (Albania, Bahamas, Barbados, Belize, Canada, Cuba, Honduras, Nicaragua)	3.6
Australia	2.8
Europe	37
Germany	9.1
Italy	12.3
France	6.8
Spain	1.6
United Kingdom	1.2
Other European Countries	6
Asia	12
India	4.0
Singapore	3.6
China	1.6
Other Asian Countries	2.8
South America (Argentina, Brazil, Bolivia and Chile)	3.6
Middle East (Israel, UAE, Saudi Arabia)	3.2
Africa	3.6
Kenya	1.6
Uganda	1.2
Other African countries	1.2
Visit to archaeological site	
Yes	53
No	47
Travel frequency	
First time	1.6
Once in a few years	77.4
Once a year	15.9
Twice a year	4.4
Three or more times a year	0.8
Length of visit	
Half a day	15.5
Full day	31.7
Two to three days	47.2
Four to five days	2.8
More than five days	2.8

Motivations for visiting NCA in general

Descriptive statistics based on mean and standard deviation shown in Table 3 indicate that, on average, appreciation of nature is the most important reason for tourists visiting Ngorongoro, with a mean value of 4.32, SD 0.6074, followed by learning about the past, with a mean value of 4.27 and viewing beautiful scenery, with a mean value of 4.25. Other items that have mean values of 4.0 and over relate to learning, experiencing nature, including unique geological features, and escaping. These findings show that natural resources, such as the wildlife, beautiful scenery and landscape are the most important attractions in NCA, and experiencing nature and escaping are the most important motivations. In terms of learning, the past dominates, implying that archaeological sites and experiencing the past can have a role in motivating tourists to visit NCA with the purpose of learning. EFA was used to summarize motivational measurement items into underlying dimensions regarding reasons for visiting NCA. Bartlett's sphericity test checked whether the correlation matrix of the measurement items was an identity matrix. As shown in Table 3, the *p* value for the Bartlett test was below 0.05, indicating that the dataset under consideration was not an identity matrix. The Kaiser-Meyer-Olkin (KMO) test of sample adequacy was applied to check whether the sample was adequate. The KMO value was 0.813, which is over 0.6, indicating that the dataset is suitable for factor analysis.

Varimax rotation was used to derive factor solution. The results indicate that the motivational items, all loaded with values above the average of 0.5, can be grouped into nine (9) factors. The factors are: (i) fascination with the past, which include seven items relating to the motive to view past objects, connect with and experience the past and satisfy romantic feelings about the past; (ii) personal advancement, which includes four items relating to the motive to experience solitude, think and focus on personal values; (iii) learning, which involves seven items relating to the motive to develop one's knowledge, explore the unknown, escape from routine and learn about new things and a different culture; (iv) encountering the authentic past, which includes items relating to the motive to seek authentic experiences, see and experience authentic past objects and authentic connections with the past; (v) popularity of the site, which involves four items relating to the site having world heritage status and being popular and famous; (vi) doing research, which includes three items relating to the motive to experience a historic age; (vii) nature and scenery which involves three items relating to the motive to have fond memories and strengthen relationships with friends and relatives; and (ix) escape, which include two items relating to the motive to relax and be reenergized and regenerated. Cronbach's Alpha test of the nine factors were all over 0.6, indicating the measurement had satisfactory reliability.

Differences in motivation between archaeotourists and non-archaeotourists in NCA

An independent sample t-test was carried out on factors to determine whether tourists who visited archaeological sites and those who did not while in NCA were significantly different in terms of motivational factors, thus testing H1a, H1b, H1c, H1d, H1e, H1f, H1g and H1h. Table 4 shows that archaeotourists attached greater importance to experiencing an authentic past H1d ($M_1 = 4.02$, $M_2 = 3.78$), enhancing relationships H1c ($M_1 = 3.96$, $M_2 = 3.59$) and doing research H1e ($M_1 = 3.52$, $M_2 = 3.09$) than non-archaeotourists. On the other hand, they considered nature and scenery H1h ($M_1 = 4.19$, $M_2 = 4.26$) as less important. The findings also show that there are no significant differences in the importance they attach to the motive relating to fascination in general, personal advancement, popularity of the site, learning and escape. Thus, the results

supported H1c, H1d, H1e and H1h. An independent sample t-test was also extended to each individual motivational item. The findings are indicated in Table 4. Archaeotourists attach greater importance of fascination relating to motives, such as listening to stories of the past ($M_1 = 3.82$, $M_2 = 3.43$), spending time in the past ($M_1 = 3.67$, $M_2 = 3.32$), enjoying looking at past objects ($M_1 = 3.78$, $M_2 = 3.41$) and experiencing the past ($M_1 = 3.70$, $M_2 = 3.50$). They also attach greater importance to connecting with the authentic past ($M_1 = 4.06$, $M_2 = 3.73$), feeling inner harmony ($M_1 = 4.05$, $M_2 = 3.45$), and having fond memories ($M_1 = 4.09$, $M_2 = 3.71$). On the other hand, archaeotourists consider the following as being less important compared with non-archaeotourists: viewing beautiful scenery ($M_1 = 4.20$, $M_2 = 4.27$) and appreciating nature better ($M_1 = 4.32$, $M_2 = 4.38$). Interestingly, they considered experiencing geological landscapes ($M_1 = 4.23$, $M_2 = 3.98$) as important.

Table 3. Factor analysis, descriptive and reliability statistics

Table 3. Factor analysis, descriptive and reliability statistics												
Factor and Items	Overall Mean	SD	Factors								CA	
			1	2	3	4	5	6	7	8	9	
Fascination												0.926
I am fascinated by stories of the past	3.64	1.11	0.896									
To spend time in the past	3.50	1.21	0.894									
To enjoy looking at past objects	3.61	1.14	0.890									
To feel deeply connected to the past	3.45	1.16	0.753									
To experience authenticity of the past	3.60	1.09	0.717									
To connect with our origins	3.37	1.15	0.590									
To satisfy my romantic feelings about the past	3.40	1.08	0.512									
Personal advancement												0.927
To develop personal values	3.79	0.95		0.888								
To think about personal values	3.86	0.92		0.884								
To experience solitude	3.81	1.03		0.881								
To focus on myself	3.89	0.84		0.714								
Learning												0.831
To learn new things	4.18	0.76			0.774							
To learn about the past	4.27	0.69			0.759							
To explore the unknown	4.17	0.79			0.724							
To learn about a new culture	4.17	0.82			0.707							
To have a deep understanding of the past	4.19	0.77			0.676							
To develop my knowledge	4.18	0.76			0.669							
To escape from routine	4.02	0.94			0.612							
Encounter authentic past												0.883
To connect with the past	3.90	0.99				0.899						
To see authentic past objects	3.92	0.96				0.842						
To experience the authentic past	3.86	0.91				0.805						
To experience archaeological sites	3.94	0.98				0.682						
Popularity of site												0.825
This place is a World Heritage Site	3.96	0.96					0.818					
It has famous attractions	3.77	0.91					0.689					
It is a popular site	3.99	0.91					0.683					
To contribute to conservation	3.75	0.94					0.615					
Research												0.702
It is part of my research project	2.74	1.39						0.845				
I have a specific interest in the past	3.22	1.26						0.797				
To experience a historic age	3.92	0.90						0.479				
Nature and scenery												0.686
To view beautiful scenery	4.25	0.60							0.788			
To appreciate nature better	4.32	0.61							0.763			
To experience geological landscapes	4.11	0.70							0.647			
Relationship enhancement												0.685
To feel inner harmony	3.76	1.15								0.800		
To have fond memories	3.91	0.89								0.604		
To strengthen relations with relatives	3.69	1.13								0.552		
Escape												0.763
To relax	4.01	0.85									0.800	
To be re-energized and regenerated	3.86	0.89									0.675	

Differences in characteristics between archaeotourists and non-archaeotourists

A series of Chi-square tests was conducted to compare the two groups based on demographic and travel characteristics. As shown in Table 5, the results indicated that there is a significant difference between the two groups in terms of income and age, whereby archaeotourists are older H2a ($M_1 = 3.67$, $M_2 = 3.30$) and better off H2c ($M_1 = 3.14$, $M_2 = 2.86$) than non-archaeotourists. In terms of travel characteristics, there is a significant difference in length of visit H3a to NCA, whereby archaeotourists had more time to spend in NCA than non-archaeotourists ($M_1 = 2.67$, $M_2 = 2.22$).

DISCUSSION

The findings suggest that, in general, nature is undeniably the most important pull motivational force for tourists visiting NCA. One important push motivational force was escape, which is mostly associated with relaxing. However, the most important push motivational force appears to be the desire to learn not only about nature, but also notably about the past. EFA indicated the presence of the nine (9) dimensions of fascination with the past, personal advancement, learning, encountering authenticity, site popularity, doing research, nature, enhancing relationships and escaping. The results suggest that, although both groups generally consider fascination, personal advancement, learning, escape and popularity of the site to be important motives, archaeotourists attach greater importance to experiencing the authentic past, doing research and enhancing relationships than non-archaeotourists, but of less importance to the former was viewing nature and the scenery. The results thus support *H1c*, *H1d*, *H1e* and *H1i*. Although the results did not support the notion of fascination, they showed that some of its items such as *stories of the past* were considered more important by archaeotourists than non-archaeotourists.

Table 4. Independent sample t-test results

Factor and Items	Overall Mean	SD	Mean Visitor	Mean Non-visitor	<i>p</i> -	Hypothesis	Decision
Fascination			N = 133 3.60	N = 119 3.41	value 0.314	H1a	NOT SUPPORTED
I am fascinated by stories of past	3.64	1.11	3.82	3.43	0.013	піи	NOT SUPPORTED
To spend time in the past	3.50	1.11	3.67	3.32	0.013	+	
To enjoy viewing past objects	3.61	1.14	3.78	3.41	0.031		
To feel deep connection with past	3.45	1.14	3.42	3.49	0.688		
To seek experience of the past	3.60	1.09	3.70	3.50	0.088		
To connect with our origins	3.37	1.15	3.39	3.35	0.592	_	
To satisfy my romantic feelings about past	3.40	1.13	3.41	3.40	0.519		
Personal value advancement	3.40	1.00	3.78	3.90	0.319	H1e	NOT SUPPORTED
To develop personal values	3.79	0.95	3.74	3.85	0.687	1116	NOT SUFFORTED
To think about personal values	3.86	0.93	3.81	3.91	0.879		
To unink about personal values To experience solitude	3.81	1.03	3.71	3.91	0.879		
To focus on myself	3.89	0.84	3.87	3.92	0.477		
Learning	3.69	0.64	4.14	4.21	0.804	H1b	NOT SUPPORTED
To learn new things	4.18	0.76	4.18	4.19	0.993	1110	NOT SUFFORTED
To learn about the past	4.18	0.70	4.19	4.36	0.993		
To explore the unknown	4.17	0.09	4.14	4.30	0.373		
To learn about a new culture	4.17	0.79	4.14	4.13	0.373		
To have deep understanding of the past	4.17	0.82	4.16	4.13	0.490		
To develop my knowledge	4.19	0.76	4.08	4.22	0.030		
To escape routine	4.02	0.76	3.98	4.08	0.362		
Encounter authentic past	4.02	0.94	4.02	3.78	0.302	H1d	SUPPORTED
To connect with the past	3.90	0.99	4.06	3.73	0.027	1114	SUFFURIED
To see authentic past objects	3.92	0.99	4.03	3.80	0.014	+	
To experience authenticity of past	3.86	0.90	3.94	3.77	0.134	1	
To experience archaeological sites	3.94	0.91	4.07	3.81	0.134	+	
Popularity of site	3.94	0.90	3.85	3.88	0.113	H1g	NOT SUPPORTED
This place is a World Heritage Site	3.96	0.96	3.90	4.02	0.559	IIIg	NOT SUITORIED
It has famous attractions	3.77	0.91	3.87	3.67	0.060		
It is a popular site	3.99	0.91	3.97	4.02	0.811		
To contribute to conservation	3.75	0.94	3.67	3.83	0.355		
Research	3.73	0.74	3.52	3.09	0.000	H1f	SUPPORTED
It is part of my research project	2.74	1.39	3.08	2.44	0.000	1111	SULLOKILD
I have specific interest for the past	3.22	1.26	3.41	3.05	0.050		
To experience a historic age	3.92	0.90	4.07	3.78	0.029		
Nature and scenery	3.72	0.70	4.19	4.26	0.025	H1i	SUPPORTED
To view beautiful scenery	4.25	0.60	4.20	4.27	0.020	1111	SCITORILD
To appreciate nature better	4.32	0.61	4.32	4.38	0.053		
To experience geological landscapes	4.11	0.70	4.23	3.98	0.001	1	
Relationship enhancement	7.11	0.70	3.96	3.59	0.001	H1	SUPPORTED
To feel inner harmony	3.76	1.15	4.05	3.45	0.000	111	SULLOKIED
To have fond memories	3.70	0.89	4.09	3.71	0.000	1	
To strengthen relations with relatives	3.69	1.13	3.74	3.63	0.508	1	
Escape	3.07	1.13	3.95	3.91	0.308	H1h	NOT SUPPORTED
To relax	4.01	0.85	4.07	3.94	0.092	11111	TIOT BOTT ORTED
To be re-energized and regenerated	3.86	0.89	3.84	3.88	0.092	+	

Table 5. Differences in demographic and travel characteristics between the two groups

Tourist Characteristics	Overall Mean	SD	Mean Visitor $N = 133$	Mean Non-visitor $N = 119$	<i>p</i> -value	Hypothesis	Decision
Demographic Characteristics							
Age	3.50	1.48	3.67	3.30	0.042	H2a	SUPPORTED
Education	4.27	0.84	4.33	4.19	0.219	H2b	NOT SUPPORTED
Income	3.01	0.91	3.14	2.86	0.014	H2c	SUPPORTED
Travel Characteristics							
Travel frequency	2.25	0.60	2.24	2.27	0.764	Н3а	NOT SUPPORTED
Length of visit	2.46	0.88	2.67	2.22	0.000	H3b	SUPPORTED

This means that, while archaeotourists at NCA are highly motivated by experiencing the authentic past, enhancing relationships and listening to stories of the past, non-archaeotourists are highly motivated by viewing nature and the scenery and doing research. The results corroborate earlier findings by Ross et al. (2017) and reflect Virto et al. (2011) as well as Cahyadi.'s (2016) conceptualization that archaeotourists desire to rediscover the past, seek memorable and authentic experiences, and satisfy their romantic feelings about the past. This implies that Olduvai Gorge site in NCA offers fascinating stories about the past, which is enhanced by the museum telling interesting, memorable and compelling stories, and by authentic objects. In addition, the results suggest that archaeotourists are motivated by opportunities to strengthen their relationships, meaning that NCA can offer opportunities for tourists to interact with their friends and relatives.

Interestingly, archaeotourists were not completely uninterested in natural attractions, thereby supporting earlier findings by Rapidah et al. (2018), Cahyadi (2016), Giraudo and Porter (2010) and Yun et al. (2008). The results in this study specifically add to past research that geological features are more important to archaeotourists than to non-archaeotourists. In fact, the geological perspective enhances the interpretation and experience of archaeological objects. In recognition of this fact, in 2017, the NCA begun to package geological features and landscapes as geotourism and acquired the status of a UNESCO Global Geopark, which seems to draw tourists interested in archaeological attractions. The results also show that archaeotourists are older and better off that non-archaeotourists, thereby supporting *H2a* and *H2c*. This result corroborates an earlier finding (Silberberg, 1995) that tourists motivated by culture have a higher income, and so are likely to pay for extra packages, such as those involving archaeological sites, when visiting Ngorongoro crater. At NCA, visiting the popular crater costs \$250 per 7-seater vehicle, on top of which tourists wanting to visit archaeological sites would have to pay \$30. The consideration of travel characteristics was unique to this study, which found that archaeotourists generally had more time and so could stay longer in NCA. This is explained by distance decay and time availability notions (McKercher and du Cros, 2002). In NCA, a tourist needs to drive for about an hour along a 4 km road from the crater to

Olduvai Gorge and for 2 hours along the 7 km road to Laetoli. Given that the road conditions range from fair to poor, from the point of view of accessing these sites, those with more time to spend in NCA would not perceive them as being far, and would therefore consider visiting them. In addition, because archaeotourists are older, they would need more time to walk around them. The exotic and hard-to-access remoteness of archaeological sites found earlier by Cahyadi (2016) that motivate visits to archaeological sites do not feature in the case of NCA. Perhaps, as shown earlier, in NCA the most important motives are still nature-based, although the archaeological sites' proximity to the crater matters.

CONCLUSION

The study contributes to the debate on the motivations and profiles of cultural tourists, and argues that archaeotourists are heterogeneous as they attach great importance not only to learning about a culture by listening to fascinating stories of the past and looking at past objects, but also to doing research, enhancing relationships and learning about nature, especially the geological features. Compared with non-archaeotourists, they have more time to visit places, are older and better off. The study shows the importance of push and pull conceptualization of motivations, and of distance decay notion in explaining archaeotourism market in the SSA context. An important marketing implication to be drawn from this research is that, if attracting more archaeotourists is desired, marketers should attempt to meet these specific needs by providing relevant learning activities for travellers, emphasizing that the sites are family-friendly. In fact, providing cultural and educational events and entertainment will not only enhance tourists' relationships, but will also give them a stronger motive to visit archaeological sites.

They should also maximize the opportunities for encountering the past through storytelling, and exhibiting authentic objects and localities. Importantly, they should explain that geological features can also be seen at archaeological sites, and so brochures and websites should emphasize geological scenes. While portraying the exoticness of archaeological sites is necessary to satisfy the need to escape and to learn, this should be done strategically by emphasizing that they are near mainstream nature-based attractions and can be easily accessed. In addition, the needs of older tourists should be considered. The limited sample of international tourists in NCA may prevent generalization of the findings to all archaeotourists visiting Tanzania, but this study's findings could still be useful to sites with similar contexts. Motivational and demographic and travel-based factors are contextual, and so their role in explaining the differences between archaeotourists and nonarchaeotourists should always take the socio-cultural context into account. Future contributions to gaining an understanding of the different motivations and profiles of archaeotourists should include samples of different tourism contexts to ascertain the moderating effect of context.

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