WHAT FACTORS INFLUENCE TOURISTS' DECISION TO VISIT ECOTOURISM DESTINATIONS IN BANGLADESH?

Mohammad Moshiur RAHMAN^{*}[®]

Department of Business Administration, Kulliyyah of Economics and Management Sciences, International Islamic University Malaysia, Kuala Lumpur, Malaysia, e-mail: shohag_83@yahoo.com

Ahasanul HAQUE

Department of Business Administration, Kulliyyah of Economics and Management Sciences, International Islamic University Malaysia, Kuala Lumpur, Malaysia, e-mail: ahasanul@iium.edu.my

Fatin Husna SUIB

Department of Business Administration, Kulliyyah of Economics and Management Sciences, International Islamic University Malaysia, Kuala Lumpur, Malaysia, e-mail: fatinhusnasuib@iium.edu.my

Citation: Rahman, M.M., Haque, A., & Suib, F.H. (2023). WHAT FACTORS INFLUENCE TOURISTS' DECISION TO VISIT ECOTOURISM DESTINATIONS IN BANGLADESH? *GeoJournal of Tourism and Geosites*, 47(2), 584–595. https://doi.org/10.30892/gtg.47226-1058

Abstract: Ecotourism has been recommended for multiple outcomes that foster environmental protection in developing nations. Tourism studies have revealed that ecotourism has several setbacks in Bangladesh, resulting in environmental difficulties, security issues and tourists' unwillingness to visit destinations. Therefore, this paper examines the factors of destination image, perceived risk, and travel motivation to foresee tourists' selection of ecotourism destinations in Bangladesh. The framework of this study is built upon the "Stimulus-Response Model of Buyer Behaviour" to address the knowledge gap. A total of 364 usable responses were collected from the tourists. The data were examined using SPSS for primary analysis and SEM-AMOS for hypothesis testing. The findings suggest that a proper image and motivation would encourage tourists to visit ecotourism destinations.

Key words: Destination Image, Perceived Risk, Travel Motivation, Environmental Protection, Sustainable Development

* * * * * *

INTRODUCTION

Ecotourism originated in the 1980s as a constituent of alternative tourism owing to the belief that traditional mass tourism was detrimental in some aspects to the destinations (Mondino and Beery, 2018). Tourism researchers have described ecotourism differently, resulting in multiple definitions in the literature. As a pioneering work in ecotourism, Ceballos-Lascurain's (1987, p-7) definition is widely known as the earliest as "ecotourism implies travelling to relatively undisturbed or uncontaminated natural areas with the specific object of studying, admiring and enjoying the scenery". Early research by Jacobson and Robles (1992) accentuated that ecotourism involves prime natural resources such as landscapes, rivers, forests, and wildlife to gratify clients. Sustainable development and biodiversity preservation are also eminent applications of ecotourism (Hassan and Burns, 2014). As Buckley (2016) identified ecotourism definitions as ambiguous, the current research employs essential components of ecotourism destination selection relevant to this investigation.

Researchers have asserted that Bangladesh is renowned for its natural attractions, culture, hospitality, and archaeological destinations (Afroz and Mahmud, 2017; Alauddin et al., 2021). Ahsan (2008) alluded to Bangladesh as a "land of opportunity" for her unparallel bio-diversified natural habitats and ancient. Therefore, tourists who visit Bangladesh's ecotourism destinations may experience a sense of nature coexisting with heritage. Nevertheless, it is essential to have demanding policymaking, appropriate planning, monitoring, and assessment of the implemented strategies. As the arguments continue to be the deciding elements for tourists to choose and engage in Bangladesh's ecotourism progress, therefore, these discussions confirm that ecotourism has the potential to become a significant sort of tourism business to make a robust economy in Bangladesh (Jaafar and Maideen, 2012; Khondkar and Anis, 2016; Roy and Chowdhury, 2021).

In some instances, tourists have little understanding of a new tourist location they have not visited before (Morrison, 2019). Researchers argued that the destination largely depends on the choice of tourists and embodies a desire to fulfil specific needs and wishes (Ghaderi et al., 2018). As time advanced, the destination image and its dimensions became essential in the selection process. Morrison (2019) further insisted that a destination's appealing elements and cultural and natural perspectives persuade a tourist to visit and stay, which could be a city, state, or scenic area. On a separate note, destination image may sometimes lead to the apprehension and non-realisation of expectations. Likewise, risk domains distract tourists from selecting destinations despite their experiences and emotions (Caber et al., 2020).

However, much effort has been invested as selecting a destination relies on the destination's brand, image, and tourists' tolerance of risk elements and is considered the crucial components for destination marketers to look at (Stylidis et al.,

^{*} Corresponding author

2017; Lenggogeni et al., 2019). The researchers contend that the current modus of assessing risk involving travel activities is inadequate and should be modified to contemplate the corpus of currently available knowledge (Samdin et al., 2021). As discussed, travel is an essential desire among tourists worldwide; it also requires psychological needs that provoke, direct and integrate tourists' motivation (Pearce, 2013). Yolal et al. (2015) study uncovered that travel motivation is a factor that equally influences the decision-making process of tourists. Alauddin et al. (2021) stated that Bangladesh has many alluring ecotourism destinations that must fulfil tourists' demands. It appears to be a significant opportunity for the ecotourism business in Bangladesh, especially its connection with the said modules and its influence on the environment. In light of the preceding, the current research responds to this demand by examining factors that may impact tourists' decision to visit an ecotourism and hypotheses related to ecotourism destination selection. The methodology section describes the approach and procedures. The data analysis segment defines the outputs of the collected data, hypotheses, and general discussion. The consequences, limits, and future research are discussed in the conclusion section.

LITERATURE REVIEW

Ecotourism Destination Selection

Ecotourism development is primarily concerned with mitigating adverse environmental impacts and safeguarding natural resources from deterioration (Bhuiyan et al., 2015). The researchers asserted that selecting an ecotourism destination required extensive information to decide and involved activities that tourists fascinatingly perform during the visit, pre-visit or post-visit (Croy and Wheeler, 2007; Djeri and Plavsa, 2007). However, the success of tourism organisations is heavily dependent on tourists' preferences that are presently luring academics' attention.

This view indicates that efficient destination management and a clearly defined tourism policy are essential for performing competently (Neger, 2021). Similarly, the natural environment, tourists' desires and modern tourists are the main facets of a supportive and environment-friendly tourism system (Ghimire and Dhakal, 2021). An early Belk and Costa (1995) study added that external and internal influences and judgement also direct tourists to a destination, such as motivation, personality, attitude, expense, accessibility, and destination image. Nonetheless, much effort has been expended, as destination is significantly impacted by brand, image, risk considerations, and other essential elements (Stylidis et al., 2017). The consequence of tourists' preferences in destination selection is critical for tourism marketing since they generate demand and assist visitors in making decisions (Alegre and Cladera, 2009; Ahmed and Azam, 2010). Since Bangladesh has a striking uniqueness in attracting visitors, there is a need for adequate knowledge and insight about the components influencing tourists to choose ecotourism destinations. Under this viewpoint, destination image, perceived risk and travel motivation are comprehensively explored in this current study.

The Stimulus-Response Model of Buyer Behaviour

Consumers' purchasing decisions are strongly influenced by economic, cultural and social preferences (Panwar et al., 2019). From a theoretical perspective, the researcher stated that the "Stimulus-Response Model of Buyer Behaviour" is a process that systematically understands how a consumer acts when travelling (Middleton and Clarke, 2001).



Figure 1. The Stimulus-Response Model of Buyer Behaviour

This concept is analogous to the black box theory of behaviourism, which focuses on the underlying relationship between inputs and subsequent outcomes (Kotler and Keller, 2016). Therefore, this theory has been adapted for this research. In line with such theoretical consensus, the components of the destination image are portrayed as marketing stimuli, as they pertain to brand image within the 4p. Other stimuli reflect perceived risk in the ecotourism segment, whereas travel motivation is the tourist's black box, and to the end, destination selection represents the consumer's response. Under this approach, Blackwell et al. (2003) argued that purchasing a product containing risk might obtain psychological discomfort. With the amelioration, the consumer sometimes paid more for security and risk avoidance. Likewise, Lepp and Gibson (2003) mentioned that risks repeatedly influence consumers to perceive over time. However, an early study suggested that perceived risk impacts every stage of consumer decision-making and compelled marketers to use this knowledge to gain a competitive advantage (Mitchell, 1992). Since it is relevant to the model, perceived risk is classified with other stimuli in psychological factors. To a greater extent, the researchers have asserted that the adapted model emphasises the importance of communication between the tourism business and the consumer.

Destination Image and Selection of Ecotourism Destination

Most scholars believe a destination image combines views, concepts, aspirations and emotional thoughts (Kim and Richardson, 2003; Beerli and Martin, 2004; Assaker, 2014; Molinillo et al., 2018). It also relies on its climate, landscape, and culture as internal resources (Chiutsi et al., 2011; Coria and Calfucura, 2012). Kaur et al. (2016) study indicated that destination image had been a primary focus of theoretical and empirical tourism studies over the past three decades. However, it is recognised all around since it focuses on the tourist's observation, behaviour, and choice (Gallarza et al., 2002; Echtner and Ritchie, 2003). Scholars have mentioned that the destination image has been divided into two key categories: internal and exterior (Lai and Li, 2015). Numerous findings demonstrated that the destination

image is the crucial component influencing the destination selection activity (Hallmann et al., 2015; Karl et al., 2015; Ojo and Yusof, 2019). The travel decision-making, travel-related activities and potential travel plans, and destination image as an intangible component unquestionably influence tourists' expectations on selecting a destination (Echtner and Ritchie, 1993; Byon and Zhang, 2010; Xiong et al., 2015; Molinillo et al., 2018). It has been identified that the least number of studies based on destination image attributes were undertaken in Bangladesh's ecotourism context. Based on the above-discussed relationship, the below hypothesis has suggested:

H₁: Destination image significantly impacts the selection of ecotourism destinations.

Perceived Risk and Selection of Ecotourism Destination

People have been disquieted about travel safety and paying attention to related risks. Tourism risk awareness is a quantifiable indicator that directly affects tourists' decisions. Cui et al. (2016) discovered that tourists' risk is typically between five and seven dimensions. Therefore, this study has used six dimensions of perceived risk to support this notion. Williams and Balaz's (2012) study further added that destination-related risks had gained much attention to increasing the safety and security of a destination. Thus, destination-specific risks need to be resolved for tourism advancement.

On a separate note, destination selections are affected by risk elements and are sometimes not judged by specific information sources. It may include terrorist attacks, criminal activity, national disasters, and the spread of disease (Chen et al., 2009; Fuchs and Reichel, 2011). There have been a few attempts to determine tourists' travel risks beyond health and safety concerns. It, therefore, needs to explore the link on the overhead view. On this note, Kani et al. (2018) argued that perceived risk analysis is essential given the significant destination calamities afflict a country's image. The recent pandemic of COVID -19 has created alarm among tourists worldwide. As a result, safety has emerged as a critical factor affecting the travel plans for tourists who visit Bangladeshi ecotourism destinations. People will not travel if they feel uncomfortable and visit safer locations they consider. Consequently, ensuring safety in diverse ecotourism destinations is essential to sustain tourism interest and acceptability. Thus, the above discussion has concluded the below hypothesis:

H₂: Perceived risk significantly affects the selection of ecotourism destinations.

Travel Motivation and Selection of Tour Destination

In conjunction with need-based tourist incentives, a long-discussed theoretical background impacted travel behaviour and destination selection (Yoo et al., 2018). In tourism trends, psychology and inspiration are intertwined (Skavronskaya et al., 2017). Therefore, in several tourism-related research, Maslow's (1954) five-stage need theory has been addressed, providing a comprehensive guide to tourist motivation. Nonetheless, the "need theory" proposed by Maslow (1954) is in progressive order of expanding motivational significance (Kenrick et al., 2010). As indicated by the researcher, the variables of physiological, safety, social, esteem and self-actualisation motivate the individuals to make two distinct choices on two unique occasions, for example, "regardless of whether to go" and "where to go" (Baniya and Paudel, 2016).

Motivation and destination selection are inextricably linked in the selection process, which could be complex and influenced by several instances (Jeong et al., 2018). Lee et al. (2014) found a correlation between travel motivation and tourist behaviour, which may be influenced directly and indirectly to meet visitors' demands. Tourism researchers similarly acknowledged travel motivation as essential for destination success (Prebensen et al., 2012). As previously said, motivation is defined as the driving force; it also encompasses tourist attitudes in significant aspects of action, such as commitment, interpretation, and satisfaction (Gnoth, 1997). Furthermore, travellers' motivation represents their intention, which deems them competent to make any decision (Jang et al., 2009). However, the tourists' motivation and destination choices are relatively unknown to many growing tourists because limited studies are available in this setting (Mehtaj, 2017; Nafi and Ahmed, 2018). Consequently, based on the preceding reasoning and discussion, the researchers postulate that travel motivation compels visitors to choose destinations and engage in ecotourism activities. The following hypothesis is meant to reflect this assumption:

H₃: Travel motivation has a significant positive impact on selecting ecotourism destinations.

Destination Image and Travel Motivation

More than two decades of tourism studies have demonstrated that destination image is essential in selecting tourism destinations (Chetthamrongchai, 2017). In such a journey, motivation is a factor in determining the prediction process of destination choice, and a positive image motivates travellers to call on and revisit (Pratminingsih et al., 2014). Previous studies explored destination image and travel motivation, depicting destination image as an influential element (Stabler, 1995; Baloglu and McCleary, 1999; Shi et al., 2012; Kim and Chen, 2016; Khan et al., 2017). Literature found that motivation is a socio-psychological component influencing a visitor to participate in leisure activities. Therefore, travel motivation is believed to be associated with successful destination image construction (Dann, 1996; Baloglu, 2001).

San Martin and Del Bosque (2008) highlighted from several viewpoints how cultural values and travel motives influence a tourist's decision to visit a specific location. Li et al. (2010) study also discussed the dimension of motivation (cognitive and affective) that has considerably moulded them. In line with this view, travel motivation as one of the antecedents is featured in many destination image design models (Josiassen et al., 2016; Kim and Chen, 2016; Jani, 2018). However, in Bangladesh, tourists have a sophisticated understanding of destination image and travel motivation in ecotourism destinations choice. Thus, it is necessary to examine how tourist travel motivation shapes destination image to attract inbound and foreign tourists. Moreover, these interrelationships have not previously been considered in a single study. Thus, the hypothesis below is intended:

H₄: Destination image has a significant positive impact on travel motivation.

Perceived Risk and Travel Motivation

Research has indicated that risk elements influence travel behaviour in the tourism segment and considers a critical construct for explaining tourists' behaviour (Rid et al., 2014; Khan et al., 2019). Thus, the risk factors are critical in identifying the travel motivation of a tourist (Beh and Bruyere, 2007; Li et al., 2010). In previous research, risk perception has significantly impacted tourists' motivation in decision-making and destination choice (Lin and Chen, 2009; Prayag and Jankee, 2013; Da Silva Lopes et al., 2021). Scholars have assumed that the decline in holiday plans involves past incidents around the world, and visitors are concerned about security issues while visiting a destination (Chiu and Lin, 2011; Chen and Noriega, 2004; Floyd et al., 2004; Kingsbury and Brunn, 2004; Fuchs and Reichel, 2011; Yazid et al., 2018). In addition, the perceived risk is associated with various psychological characteristics, including beliefs, attitudes and other behaviour (Sirakaya and Woodside, 2005; Seabra et al., 2014; Adeloye and Brown, 2017). Subsequently, risk elements, including crime, political unrest, disease, and natural disaster, are exposed negatively and radically affect destination selection and leisure activities (Fuchs and Reichel, 2011). Therefore, the present study aims to assess travel motivation and risk perception when choosing ecotourism destinations in Bangladesh. As a result of the above discussion, the following assumption was postulated:

 H_5 : Perceived risk has a significant negative impact on travel motivation.

METHODOLOGY Research Design

The current study is initiated with a wide-ranging literature review of ecotourism destination selection associated with relevant theory and empirical data. A quantitative method is an organised method with precise empirical interpretations. This method is consistent with the positivism paradigm since numerical results are often accepted as unbiased and independent of the researcher's values and opinions (Oswald, 2015). Therefore, the current study endorsed quantitative analysis with a deductive approach to the suggested study framework and related hypotheses.

Study Population and Sampling Method

A study population is a distinct group of individuals or entities with similar characteristics (Sekaran and Bougie, 2014). This study's data were obtained from several ecotourism destinations by





approaching tourists. The target population comprised visitors who visited several ecotourism locations in Bangladesh. It has set a total of 400 individual tourists to determine the sample size considering earlier studies, and the unit of analysis was an individual tourist (Fick and Ritchie, 1991; Tasci and Gartner, 2007; Hultsman et al., 2015). According to Hair et al. (2015), a sample size between 200 to 400 is adequate, associated with different parameters. In many cases, the 5:1 ratio has been used in multivariate analysis. The sampling method usually depends on the nature of the pertained study.

However, this study followed the non-probability purposive sampling technique, which explains specific assumptions, expectations and experiences to determine sample size (Hair et al., 2015). Since the approach was much more flexible, Jaafar and Maideen's (2012) study also used this sampling method to define the sample size for engaging tourists. In supporting the above statement, Muhamad et al. (2012) similarly utilised purposive sampling to collect data to determine the destination image, describing it as a more practical and cost-effective method.

Measurement Scale Development

The "questionnaire" is generally used to gather data from several respondents. Also, a valid questionnaire allows valuable and reliable information or data to be transmitted from the respondent to the researcher (Krosnick, 2018). The "Likert Scale" is the most popular of several measurement tools (Leung, 2011; Newman, 2014). The current study used a "5-point" Likert scale, which the researchers stated is the most used scale for statistical analysis (Hair et al., 2019). A total no. of 74 questions were included in the questionnaire (except demographic), and items were adapted from previous studies (Echtner and Ritchie, 1993; Stone and Grønhaug, 1993; Ryan, 1995; Baloglu and McCleary, 1999; Laroche et al., 2004; Chen and Tsai, 2007; Fuchs and Reichel, 2011).

Data Analysis

Structural equation modelling (SEM) is a frequently used technique for measuring dynamic connections (Hair et al., 2019). However, the sample size is also an essential factor to consider. In this study, hypotheses were evaluated using SPSS-AMOS.

RESULTS AND DISCUSSIONS

Profile of the Respondents

71.7 % of the total sample size of 364 were male, while 28.3 % were female. Regarding age, most participants were between 26 and 35 (36.5%), followed by the youngest age ranging from 18 to 25 (25%). The lowest responses came from the 56 and above age segment (3.3%). The local/foreigner ratio of the total population was a sizable variation, as 335 (92.0%) responses came from the local people. This finding of lower response from foreign tourists was due to the global pandemic (COVID-19). Concerning the respondents' qualifications, 42.3% had a master's degree. 37.1% of them engaged in bachelor's degrees. This result suggested that most respondents have a high level of educational background.

Most participants reported being married (57.1%), and 41.5% identified themselves as single. While respondents were questioned about their occupations, five distinct categories were included in the range. 40.4 % were employed, while 28.3 % were students, and the class of these respondents comprised different education levels.

As an ordinal variable, 19.8% of respondents had a total income ranging from BDT50001-100000 and were deemed mid-level income in Bangladesh. In response to the frequency of travel towards ecotourism destinations, more than half of the respondents (52.5%) answered that they generally travel annually. However, 26.6% of the respondents travelled to ecotourism destinations every quarter. As represented in Table 1 relating to visiting type, the category "Family Trip" comprised the most significant percentage (49.70%) of answers. 63.2% of 364 respondents declared themselves as self-sponsored tourists. Other than that, 17.6% of respondents reported being sponsored by their parents.

| Items | Category | Frequency | Percentage | |
|-------------------|---------------------|-----------|------------|--|
| Gender | Male | 261 | 71.7 | |
| Gender | Female | 103 | 28.3 | |
| | 18-25 | 91 | 25.0 | |
| | 26-35 | 133 | 36.5 | |
| Age | 36-45 | 103 | 28.3 | |
| | 46-55 | 25 | 6.9 | |
| | 56 and above | 12 | 3.3 | |
| Nationality | Local | 335 | 92.0 | |
| Inationality | Foreigner | 29 | 8.0 | |
| | HSC | 35 | 9.6 | |
| | Diploma | 20 | 5.5 | |
| Education | Bachelor | 135 | 37.1 | |
| | Masters | 154 | 42.3 | |
| | Others | 20 | 5.5 | |
| Marital | Married | 208 | 57.1 | |
| Status | Unmarried | 151 | 41.5 | |
| Status | Others | 5 | 1.4 | |
| | Service | 147 | 40.4 | |
| | Business | 63 | 17.3 | |
| Occupation | Student | 103 | 28.3 | |
| - | Housewife | 20 | 5.5 | |
| | Others | 31 | 8.5 | |
| | Less than BDT 25000 | 69 | 19.0 | |
| N (| BDT 25001-50000 | 77 | 21.2 | |
| Monthly Income | BDT 50001-100000 | 72 | 19.8 | |
| meome | Above BDT 100000 | 54 | 14.8 | |
| | Others | 92 | 25.2 | |
| | Monthly | 24 | 6.6 | |
| Frequency | Quarterly | 97 | 26.6 | |
| of Travel | Yearly | 191 | 52.5 | |
| | Others | 52 | 14.3 | |
| | Individual Trip | 71 | 19.5 | |
| Tune of | Family Trip | 181 | 49.7 | |
| Type of Visit | Individual Trip | 71 | 19.5 | |
| v isit | Business Trip | 15 | 4.1 | |
| | Others | 97 | 26.6 | |
| | Self-Sponsored | 230 | 63.2 | |
| Einonoi-1 | Parents | 64 | 17.6 | |
| Financial | Company Sponsored | 6 | 1.6 | |
| Sources | Loan | 4 | 1.1 | |
| | Others | 60 | 16.5 | |

D

Descriptive Statistics

Descriptive analysis is essential because it describes the basic features of the data in a study. The result revealed that one of the dimensions of the perceived risk indicator coded as "PHY6" has the highest mean average of 4.26, where a standard deviation of .756. The highest mean average of all indicators, "DAH4", achieved 4.36. However, a lower average mean value in the perceived risk items was "PHY3" (3.72).

Measurement Model

All items were initially analysed using exploratory factor analysis (EFA). Factors loadings with 0.50> were included for further interpretation of the data. The common method bias was also checked and found not present in this study. It ensured that the instrument's index remained constant and within that range. Cronbach's alpha coefficient is computed for the scale's internal accuracy. However, according to Hair et al. (2015), a reliability level of 0.70 or more is acceptable.

Cross-loadings, Fornell-Larcker criteria, and the Heterotrait-Monotrait (HTMT) ratio have all been advocated as tools for measuring discriminant validity where cross-loadings observe the discriminant validity at the indicator level, while Fornell-Larcker criteria evaluate it at the construct level (Henseler et al., 2015; Hair et al., 2015). HTMT values are often interpreted as measures of inter-construct correlations, and the matrix is computed using the absolute values of the correlations (Henseler et al., 2015). Discriminant validity between the two reflective constructs has been shown when the HTMT value is less than 0.90.

All values in the HTMT matrix are significantly below 0.90, indicating good discriminant validity for this research (Table 4). However, all items load substantially on their respective factor (p < 0.001), ranging from 0.551 to 0.943.

These factors have composite reliability greater than the threshold of 0.70 (ranging from 0.738 to 0.919) (Hair et al., 2019).

Convergent validity is also apparent since the standardised loading for each item and the average variance extracted (AVE) surpass the specified criterion of 0.5. Table 2 also demonstrates discriminant validity where the AVE square root was more significant than the square root of any other construct.

Structural Model

This study analysed the data and tested the research hypotheses using SPSS (AMOS) software. The structural model was evaluated to determine the R^2 coefficients for endogenous factors and the relevance of path coefficients.

Meanwhile, Chin's (1998) study suggested that \mathbf{R}^2 values of 0.67, 0.33 and 0.19 can be considered substantial, moderate and weak, respectively. In this research, the \mathbf{R}^2 coefficients for Destination Image (DI) (0.43), Perceived Risk (PR) (0.39), Travel Motivation (TVM) (0.59), and Selection of Tour Destination (STD) (0.63) suggest the model's constructs were well predicted (Chin et al., 2008; Hair et al., 2019). However, the structural model analysis measures the significance of the coefficients of the estimated paths, which are the basis for accepting or rejecting the intended relationships between latent variables in the hypothesised model.

For the assessment of the structural model, model fit criteria using multiple fit indices (absolute fit (RMSEA), ChiSq/df; incremental fit (CFI, GFI); and parsimonious fit (NFI) is measured (Byrne, 2010; Hair et al., 2019). The estimation of the re-specified model yielded a substantial value of absolute fit (RMSEA)=0.053, ChiSq/df= 3196.690;

incremental fit (CFI) = 0.918 and accepted the hypothesised model as valid and reliable for this research. The test of hypotheses resulting from the internal relationship among constructs is reported in the next section.

| Construct | Dimension | Code | Mean | SD | Assessment | | CR | AVE |
|----------------------|-----------------------|--------------|------|--------------------|------------------|-------|-------|-------|
| Construct | Dimension | DAH1 | 4.27 | SD 0.727 | Loadings .654 | (α) | | AVE |
| | | DAH1 DAH2 | 4.27 | 0.727 | .653 | | | |
| | | | 4.08 | 0.833 | .652 | | 0.050 | |
| | Attribute- | DAH3 | | | | 0.855 | | 0.537 |
| | Holistics | DAH4 | 4.36 | 0.707 | .701 | 0.855 | 0.860 | |
| | | DAH5 | 4.21 | 0.729 | .682 | | | |
| | | DAH6 | 4.27 | 0.741 | .708 | | | |
| | | DAH7 | 4.13 | 0.778 | .733 .551 | | | |
| | • | DFP1 DFP2 | 4.09 | 0.741 | | | | |
| Destination | Even eti e e e l | | | 0.754 | .685 | 0.795 | | |
| Image | Functional- | DFP3 | 4.13 | 0.778 | .597 | | 0.806 | 0.635 |
| U | Psychological | DFP4 | | 0.744 | .564 | | | |
| | | DFP5 | 4.23 | 0.704 | .630 | | | |
| | | DFP6 | 4.08 | 0.738 | .797 | | | |
| | | DCU1 | 4.18 | 0.759 | .664 | | | |
| | _ | DCU2 | 4.16 | 0.761 | .695 | | | |
| | Common- | DCU3 | 4.17 | 0.726 | .695 | 0.855 | 0.849 | 0.578 |
| | Unique | DCU4 | 4.05 | 0.744 | .672 | | | |
| | | DCU5 | 4.08 | 0.686 | .686 | | | |
| | | DCU6 | 4.11 | 0.675 | .760 | | ļ | |
| | | FNR1 | 3.94 | 0.874 | .653 | | | |
| | Financial | FNR2 | 4.03 | 0.934 | .753 | 0 = 1 | | 0 - |
| | Risk | FNR3 | 3.95 | 0.968 | .788 | 0.766 | 0.849 | 0.561 |
| | | FNR4 | 4.01 | 0.872 | .692 | | l | |
| | | FNR5 | 4.15 | 0.718 | .749 | | | |
| | | TMR1 | 4.16 | 0.731 | .685 | | | 0.701 |
| | | TMR2 | 3.99 | 0.861 | .768 | | | |
| | Time | TMR3 | 3.79 | 1.002 | .748 | 0.877 | | |
| | Risk | TMR4 | 3.82 | 0.991 | .749 | | 0.913 | |
| | | TMR5 | 3.90 | 0.813 | .804 | | | |
| | | TMR6 | 3.96 | 0.797 | .823 | | | |
| | | TMR7 | 4.00 | 0.786 | .837 | | | |
| | Performance | PER4 | 4.40 | 0.619 | .687 | 0.806 | | 0.626 |
| Perceived | Risk | PER5 | 4.30 | 0.676 | .752 | | 0.890 | |
| Risk | K18K | PER6 | 4.42 | 0.595 | .791 | | | |
| | | SOR1 | 4.49 | 0.591 | .799 | | | 0.889 |
| | | SOR2 | 4.43 | 0.624 | .669 | | | |
| | G 1 | SOR3 | 4.35 | 0.601 | .811 | | | |
| | Social Risk | SOR4 | 4.30 | 0.563 | .811 | 0.738 | 0.925 | |
| | | SOR5 | 4.51 | 0.582 | .721 | | | |
| | | SOR6 | 4.40 | 0.584 | .816 | | | |
| | | SOR7 | 4.48 | 0.558 | .943 | | | |
| | D 1 1 · · · | PSY1 | 4.46 | 0.546 | .831 | | | 0.581 |
| | Psychological Risk | PSY2 | 4.50 | 0.577 | .537 | 0.919 | 0.759 | |
| | | PSY3 | 3.85 | 0.804 | .762 | | | |
| | | PHY5 | 4.23 | 0.762 | .800 | 0.785 | 1 | 0.630 |
| | Physical | PHY6 | 4.26 | 0.756 | .868 | | 0.861 | |
| | Risk | PHY7 | 4.10 | 0.805 | .794 | | 0.001 | |
| | | TVM1 | 3.75 | 0.900 | .655 | | | |
| | | TVM2 | 3.42 | 1.032 | .634 | | | |
| Travel Motivation | | TVM2 TVM3 | 3.66 | 0.973 | .612 | | | 0.540 |
| | nill | TVM4 | 3.43 | 1.025 | .560 | 0.809 | 0.813 | |
| | | TVM5 | 3.38 | 1.023 | .569 | 0.007 | 0.015 | |
| | | TVM5 TVM6 | 3.30 | 1.077 | .562 | | | |
| | | | 3.49 | | | | | |
| | | TVM7 | | 1.030 | .735 | | | |
| Selection | | STD1 | 3.22 | 1.030 | .554 | | | 0.594 |
| | nill | STD2 | 3.41 | 1.068 | .685 | | | |
| of | | STD3 | 3.50 | 0.937 | .632 | 0.807 | 0.827 | |
| Tour | | STD4 | 3.30 | 1.074 | .721 | | | |
| Destination | | STD6 | 3.36 | 1.023 | .623 | | | |
| | | STD7 | 3.84 | 0.820 | .774 | | | |

Table 2. Reliability and Validity Assessment

| Table 3. Heterotrait-Monotrait (HTMT) Ratio | | | | | | |
|---|-------|-------|-------|--|--|--|
| Constructs Destination Image Travel Motivation Perceived Risk Selection TD. | | | | | | |
| Destination Image | | | | | | |
| Travel Motivation | 0.803 | | | | | |
| Perceived Risk | 0.583 | 0.814 | | | | |
| Selection TD | 0.617 | 0.594 | 0.710 | | | |

Table 4. Fornell-Larcker Criteria

| Constructs Destination Image | | Travel Motivation | Perceived Risk | Selection TD. | |
|------------------------------|-------|--------------------------|----------------|---------------|--|
| Destination Image | 0.821 | | | | |
| Travel Motivation | 0.634 | 0.817 | | | |
| Perceived Risk | 0.407 | 0.527 | 0.611 | | |
| Selection TD | 0.511 | 0.234 | 0.513 | 0.711 | |
| | 24 | | | | |



22

21

Hypothesis Testing

SPSS(AMOS) was utilised to evaluate the interrelationships between all the variables: destination image, travel motivation, perceived risk and ecotourism destination selection (Figure 2). Table 5 exhibits the findings of the hypotheses analysis, which consists of the coefficient, *t*-values, and conclusion about the acceptance or rejection of the hypotheses. Moreover, these hypotheses were evaluated using the *t*-values associated with the standardised path coefficients. Suppose an estimated *t*-value is more significant than a specific critical value ± 1.96 (p < 0.05) is considered significant (Byrne, 2010; Hair et al., 2019). However, these hypotheses were evaluated using statistical significance at the 0.05 level and the nature of the suggested relationship (+ or -).

e60

e59

e58

The testing of Hypothesis H_I involved two variables: (i) image of the ecotourism destination; and (ii) tourists' destination selection. The developed hypothesis was supported and aligned with previous studies (Echtner and Ritchie, 1993; Assaker, 2014; Molinillo et al., 2018). As shown in Table 5, the *p*-value was less than 0.05 (0.000) with a standard error of 0.018, where the *t*-value was 6.693. As such, when the destination image predicts the selection of ecotourism, the regression weight was significant at the 0.05 level. Therefore, based on the discussion, it concludes that from the Bangladesh perspective, the relationship between destination image and tour destination selection is substantial and psychologically impacts the tourists. Since the relationship is statistically significant, thus, this study accepted hypothesis H_I .

The perceived risk involves the destination-related risk influencing tourists' visitation to the ecotourism destination. As Fuchs and Reichel (2011) highlighted regarding the role of perceived risk in destination selection, it was required to test this hypothesis further as there were a few other difficulties, such as terrorist attacks, criminal activity, natural catastrophes, and the spread of disease. Table 5 shows no evidence supporting the hypothesis that these two factors are related. The *p*-value is greater than 0.05 (0.862) with a standard error of 0.015, where the *t*-value is 0.174. This finding suggested that perceived risk does not affect the selection of ecotourism destinations. Even though past discoveries (Fuchs and Reichel, 2011; Cui et al., 2016; Kani et al., 2018) reported a significant relationship between the. One of the concerns about choosing ecotourism destinations was security, which was not a worry when the data was collected. Most people were confined since they dared not venture out during the COVID-19 outbreak. When given a chance, tourists did not let concerns about potential danger from experiencing the tourist destination. Therefore, the researchers recommended gathering data around the year with standard settings in future studies and thus H_2 , which was rejected. Nonetheless, the fact remains that several earlier investigations indicated the same clarification for the SEM analysis result (Fuchs and Reichel, 2011; Williams and Balaz, 2012; Cui et al., 2016).

The hypothesis (H_3) examined if travel motivation congruence positively with the selection of tour destination. Motivation is a psychological element with many aspects for tourists in the destination selection process. It was first introduced by Plog (1974) in tourism research. Since then, many studies have been conducted on the different types of tourists and perspectives on choosing their travel destinations (Plog, 1974; Crompton, 1992; Leung and Law, 2010). These studies also revealed how 'travel motivation' influences tourists' final choice of destination. Earlier, it has mentioned that Maslow's five-stage needs theory and push and pull components distinguished by Dann (1997) provide a comprehensive guide to tourist motivation. Thus, the hypothesis was tested in the context of Bangladeshi ecotourism destinations as the element of the destination selection mechanism. The results revealed that the estimated parameters (p-value less than 0.05 (0.000) with a standard error of 0.147 and a *t*-value of 6.365) supported this hypothesis. Similar to the previous evidence (Yousefi and Marzuki, 2015; Qiu et al., 2018; Wijaya et al., 2018; Jeong et al., 2018), the findings of this research revealed the existence of a stronger significant relationship between travel motivation and selection of tour destination and accepted the hypothesis H_3 .

Tourists' travel motivation has been an important field of study since the 1960s and a focal point for understanding tourism behaviour (Otoo and Kim, 2018). There is a lack of consensus among researchers concerning travel motivations for different destinations and tourists' characteristics (Pereira et al., 2019). As shown in Table 5, a significant correlation was found between the variables of destination image and travel motivation. The *p*-value is less than 0.05 (0.000) with a standard error of 0.087, and the *t*-value is 8.105. Therefore, hypothesis H_4 was confirmed. The results supported the empirical evidence of the above relationship (Khan et al., 2017; Jani, 2018; Pereira et al., 2019).

Researchers indicated that risk factors and motivations correlate with travel-related decisions and behavioural intentions (Caber et al., 2020). Tourist decision-making may vary regarding risk-taking acceptability on a socio-psychological continuum (Tarlow, 2014). Based on its importance, the hypothesis has been investigated. This study used travel motivation as a unidimensional construct to test its capability to undermine the relationship of perceived risk in ecotourism settings. However, earlier research concentrated on different countries' (i.e., India and Malaysia) views; consequently, this study evaluated Bangladesh's ecotourism destinations (Khan et al., 2018; Caber et al., 2020). The hypothesis (H_5) reflected the relationship between perceived risk and travel motivation in selecting an ecotourism destination. The findings suggested a significant relationship between perceived risk and travel motivation in choosing the tour destination with a *p*-value of less than 0.05 (0.023), a standard error was 0.015 and a *t*-value of -2.274. The results also support previous empirical evidence of the relationship between perceived risk and travel motivation (Khan et al., 2019; Caber et al., 2020).

| | Tuble 5: Estimates o | 1 410 11) | 000000 | 0011100001 | | |
|--------------|---|--------------|------------------------------|------------|------------------|---------------|
| H_{θ} | Path | (ß) | ³ /4 ² | t- value | <i>p</i> - value | Results |
| H_1 | Selection_TD <destination_image< td=""><td>.122</td><td>.018</td><td>6.693</td><td>***</td><td>Supported</td></destination_image<> | .122 | .018 | 6.693 | *** | Supported |
| H_2 | Selection_TD <percieved_risk< td=""><td>.003</td><td>.015</td><td>0.174</td><td>.862</td><td>Not Supported</td></percieved_risk<> | .003 | .015 | 0.174 | .862 | Not Supported |
| H_3 | Selection_TD < Travel_Motivation | .933 | .147 | 6.365 | *** | Supported |
| H_4 | Travel_Motivation <destination_image< td=""><td>.709</td><td>.087</td><td>8.105</td><td>***</td><td>Supported</td></destination_image<> | .709 | .087 | 8.105 | *** | Supported |
| H_5 | Travel_Motivation <percieved_risk< td=""><td>034</td><td>.015</td><td>-2.274</td><td>.023</td><td>Supported</td></percieved_risk<> | 034 | .015 | -2.274 | .023 | Supported |

Table 5. Estimates of the Hypothesised Model

IMPLICATIONS

This study has numerous significant consequences. Based on the Stimulus-Response Model of Buyer Behavior theory, this study provides a novel paradigm for future research. In addition, it contributes to the tourism marketing literature as the first empirical study to incorporate destination image, travel motivation, and perceived risk in determining tourist preferences for ecotourism activities. It enables developing countries such as Bangladesh to grasp how the image may be used to foster tourism business and contribute to developing ecotourism destinations. While the association between perceived risk and tour destination selection was insignificant, the other relationship indicates that perceived risk

substantially affects travel motivation. The findings might be applied to various ecotourism locations in other developing countries in Southeast Asia to boost the growth and sustainability of ecotourism destinations.

Finally, the findings from this study would significantly impact destination management organisations to understand risk management. Destination managers can motivate more tourists to visit the Bangladesh ecotourism destination by sharing useful information about the destinations and offering them special incentives for new and returning tourists.

Specifically, the most crucial finding was that destination image is the strongest predictor of tourists' engagement in a recommended risk-lessening behaviour to ensure tourist safety while visiting ecotourism destinations. The results suggested appropriate marketing strategies for destination management organisations and a reliable reference for government and policymakers for ecotourism development and forming a favourable image.

LIMITATIONS AND FUTURE DIRECTION

There are several limitations when interpreting the results of this research. While this study revealed a clear delineation of destination image, a non-significant result concerning the selection of tour destination has occurred. No research has been devoted to studying the destination image and perceived risk of Bangladesh's ecotourism. As a result, it was limited by the availability of earlier research in the same setting.

Another limitation is that this research could not include all of Bangladesh's ecotourism destinations. The survey data were collected from most ecotourism destinations but did not cover all. There were some restricted locations where the survey could not be done due to the global pandemic and travelling restrictions. Moreover, due to the pandemic, convenient travel services and facilities cause a limited number of foreign tourists. So, it was possible to include a limited number of foreign visitors in the overall sample size. To an extent, future research may further define the perceived risk construct to overcome this limitation. Potential researchers who broaden this study's findings may employ different perceived risk dimensions to achieve significant results. However, all visitors to nature-based sites are not inherently right ecotourists because their reasons and behaviours differ and may not be consistent with ecotourism values. Future studies can consider using a different approach to distinguish visitors by observing their behaviour.

CONCLUSION

This research aims to evaluate destination image, travel motivation, and the perceived risk concerning ecotourism destination selection in Bangladesh. The "Stimulus-Response Model of Buyer Behavior" was demonstrated as a viable approach. The framework established by this theory aided in comprehending tourists' aims for destination selections. Upon empirical analysis of 364 valid tourist responses, the researchers found that destination image and travel motivation statistically impact ecotourism destination selection. This exploration supports the current trend in the tourism literature, emphasising destination selection criteria as a critical determinant of sustainable tourism. The findings also advocate the view of Bertella's (2019) study on the development of sustainable wildlife tourism. Overall, it is envisaged that this study would encourage further research on environmental protection and sustainable tourism in Bangladesh.

Author Contributions: Conceptualisation, M.M.R. and A.H.; methodology, M.M.R. and A.H.; software, M.M.R.; validation, M.M.R. formal analysis, M.M.R. and A.H.; investigation, M.M.R., A.H. and F.H.S.; data curation, M.M.R.; writing - original draft preparation, M.M.R.; writing - review and editing, M.M.R., A.H. and F.H.S.; visualisation, M.M.R. and A.H.; supervision, A.H.; project administration, M.M.R. and A.H. All authors have read and agreed to the published version of the manuscript.

Funding: Not applicable.

Institutional Review Board Statement: Not applicable.

Informed Consent Statement: Not applicable.

Data Availability Statement: The data presented in this study may be obtained on request from the corresponding author.

Acknowledgements: The research undertaken was made possible by the equal scientific involvement of all the authors concerned.

Conflicts of Interest: The authors declare no conflict of interest.

REFERENCES

Adeloye, D., & Brown, L. (2017). Terrorism and domestic tourist risk perceptions. Journal of Tourism and Cultural Change, 16(3), 217-233. https://doi.org/10.1080/14766825.2017.1304399

Afroz, N.N., & Mahmud, M.S. (2017). Analysing the problem and prospects of ecotourism: A review on Bangladesh. Journal of Business and Management, 19(5), 59-65. https://doi.org/10.9790/487X-1905035965

Ahmed, F., & Azam, M.S. (2010). Factors affecting the selection of tourist destination in Bangladesh: An empirical analysis. International Journal of Business and Management, 5(3), 142-57. https://doi.org/10.1108/IJTC-11-2010-0049

Ahsan, N.M. (2008). Ecotourism in Bangladesh: A new tool for economic development. *Journal of Social Research Development*, 5(3), 299-304. https://doi.org/10.1003/ 211-2008-0219

Alauddin, M., Kamal, M.A., & Chowdhury, M.A.I. (2021). Ecotourism in Bangladesh: Investment and Development Contexts. In: Hassan, A. (eds) Tourism in Bangladesh: Investment and Development Perspectives. Springer, Singapore. https://doi.org/10.1007/978-981-16-1858-1_17

Alegre, J., & Cladera, M. (2009). Analysing the effect of satisfaction and previous visits on tourist intentions to return. *European Journal of Marketing*, 43(5/6), 670-85. https://doi.org/10.1108/03090560910946990

- Assaker, G. (2014). Examining a hierarchical model of Australia's destination image. *Journal of Vacation Marketing*, 20(3), 195-210. https://doi.org/10.1177/1356766714527104
- Baloglu, S. (2001). Image variations of Turkey by familiarity index: informational and experiential dimensions. *Tourism Management*, 22(2), 127-133. https://doi.org/10.1016/S0261-5177(00)00049-2
- Baloglu, S., & McCleary, K.W. (1999). A model of destination image formation. Annals of Tourism Research, 3(26), 808-889. https://doi.org/10.1016/S0160-7383(99)00030-4
- Baniya, R., & Paudel, K. (2016). An Analysis of Push and Pull Travel Motivations of Domestic Tourists in Nepal. Journal of Management and Development Studies, 27, 6-30. https://doi.org/10.3126/jmds.v27i0.24945
- Beerli, A., & Martín, J.D. (2004). Factors influencing destination image. Annals of Tourism Research, 31(3), 657-681. https://doi.org/10.1016/j.annals.2004.01.010
- Beh, A., & Bruyere B. (2007). Segmentation by visitor motivation in three Kenyan national reserves. *Tourism Management*, 28(6), 1464-1471. https://doi.org/10.1016/j.tourman.2007.01.010
- Belk, R.W., & Costa, J.A. (1995). International Tourism: An assessment and overview. Journal of Micromarketing, 15(2), 33-49. https://doi.org/10.1177/027614679501500204
- Bertella, G. (2019). Sustainability in wildlife tourism: challenging the assumptions and imagining alternatives. *Tourism Review*, 74(2), 246–255. https://doi.org/10.1108/TR-11-2017-0166
- Bhuiyan, H., Siwar, M.A.C., & Ismail, S.M. (2015). Sustainability Measurement for Ecotourism Destination in Malaysia: A Study on Lake Kenyir, Terengganu Social Indicators Research, 2(4),44-57.
- Bhuiyan, M.A.H., Siwar, C., & Ismail, S.M. (2015). Tourism Development in Malaysia from the Perspective of Development Plans. *Asian Social Science*, 9(9). doi:10.5539/ass.v9n9p1
- Blackwell, R.D., Minard, W.P., & Engel, F.J. (2003). Consumer Behaviour. Vikas Publishing House.
- Buckley, R. (2016). *Ecotourism*. In J. Jafari, & H. Xiao (Eds.), Encyclopedia of Tourism (pp. 284–285). Switzerland: Springer International Publishing
- Byon, K.K., & Zhang, J.J. (2010). Development of a scale-measuring destination image. *Journal of Marketing Intelligence & Planning*, 28(4), 508-532. https://doi.org/10.1108/02634501011053595
- Byrne, B.M. (2010). Structural equation modelling with AMOS: Basic Concepts, Applications, and Programming (2nd Ed.). New York, Routledge.
- Caber, M., González-Rodríguez, M.R., Albayrak, T., & Simonetti, B. (2020). Does perceived risk really matter in travel behaviour? *Journal of Vacation Marketing*, 26(3), 334–353. https://doi.org/10.1108/02634501011053595
- Ceballos-Lascurain, H. (1987). The future of ecotourism, *Mexico Journal*, 1, 13-14. https://doi.org/10.4157/grj.78.289
- Chen, C.M., Chen, S.H., & Lee, H.T. (2009). The influence of service performance and destination resources on consumer behaviour: A case study of mainland Chinese tourists to Kinmen. *Journal of Tourism Research*, *11*(3), 269-282. https://doi.org/10.1002/jtr.687
- Chen, R.J.C., & Noriega, P. (2004). The impacts of terrorism: perceptions of faculty and students on safety and security in Tourism. *Journal of Tourism and Travel Marketing*, 15(2-3), 81-97. https://doi.org/10.1300/J073v15n02_05
- Chetthamrongchai, P. (2017). The Influence of Travel Motivation, Information Sources and Tourism Crisis on Tourists' Destination Image. *Journal of Tourism and Hospitality*, 6(2), 1-6. https://doi.org/10.4172/2167-0269.1000278
- Chin, W.W., Peterson, R.A., & Brown, S.P. (2008). Structural Equation Modeling in Marketing: Some Practical Reminders. *Journal of Marketing Theory and Practice*, 16(4), 287–298. doi:10.2753/mtp1069-667916040
- Chin, W.W. (1998). Commentary: Issues and Opinion on Structural Equation Modeling. *MIS Quarterly*, 22(1), 7-16. http://www.jstor.org/stable/249674
- Chiu, S.P., & Lin, S.Y. (2011). Study on risk perceptions of international tourists in India. *African Journal of Business Management*, 5(7), 42-52. https://doi.org/10.4172/2167-0269.1000278
- Chiutsi, S., Mukoroverwa, M., Karigambe, P., & Mudzengi, B.K. (2011). The theory and practice of ecotourism in Southern Africa. *Journal of Hospitality Management and Tourism*, 2(2), 14–21. https://doi.org/10.1515/ejthr-2017-0004
- Coria, J., & Calfucura, E. (2012). Ecotourism and the development of indigenous communities: The good, the bad, and the ugly. *Ecological Economics*, 73, 47–55. https://doi.org/10.1016/j.ecolecon.2011.10.024
- Crompton, J.L. (1992). Structure of vacation destination choice sets. Annals of Tourism Research, 19(3), 420-434. https://doi.org/10.1016/0160-7383(92)90128-C
- Croy, G., & Wheeler, F. (2007). Image Formation (5th Ed.). Australia: Pearson.
- Cui, F., Liu, Y., Chan, Y., Duan, J., & Li, J. (2016). An overview of tourism risk perception. *Natural Hazards*, 82, 643-658. https://doi.org/10.1007/s11069-016-2208-1
- Da Silva Lopes, H., Remoaldo, P.C., Ribeiro, V., & Martín-Vide, J. (2021). Effects of the COVID-19 Pandemic on Tourist Risk Perceptions-The Case Study of Porto. Sustainability, 13(11), 63-99. MDPIAG. Retrieved from http://dx.doi.org/10.3390/su13116399
- Dann, M.S. (1996). Tourists' images of a destination: An alternative analysis. *Journal of Travel Research*, 5(1/2), 41-55. https://doi.org/10.1300/J073v05n01_04
- Dann, M.S. (1997). Anomie, ego-enhancement and tourism. Annals of Tourism Research, 4(4), 184-194. https://doi.org/10.1016/0160-7383(77)90037-8
- Djeri, L., & Plavsa, J. (2007). Analysis of potential tourists' behaviour in the process of deciding upon a tourist destination based on a survey conducted in the back region. *Geographica Pannonica*, 11(1), 70-76. https://doi.org/10.5937/GeoPan0711070D
- Echtner, C.M., & Ritchie, J.R. (1993). The measurement of destination image: An empirical assessment. *Journal of Travel Research*, 31(4), 3-13. https://doi.org/10.1177/004728759303100402
- Echtner, C.M., & Ritchie, J.R. (2003). The meaning and measurement of the destination image. *Journal of Tourism Studies*, 14(1), 37-48. https://doi.org/10.1002/jtr.532
- Maslow, E.W. (1954). The theory of decision making. Psychological Bulletin, 51(4), 380-417. https://psycnet.apa.org/doi/10.1037/h0053870
- Fick, G.R., & Ritchie, J.R.B. (1991). Measuring service quality in the travel and tourism industry. *Journal of Travel Research*, 30(Fall), 2-9. https://doi.org/10.1177/004728759103000201
- Floyd, M.F., Gibson, H., Pennington-Gray, L., & Thapa, B. (2004). The effect of risk perceptions on intentions to travel in the aftermath of September 11, 2001. Journal of Travel & Tourism Marketing, 15(2-3), 19-38. https://doi.org/10.1300/J073v15n02_02
- Fuchs, G., & Reichel, A. (2011). An exploratory inquiry into destination risk perceptions and risk reduction strategies of first-time vs repeat visitors to a highly volatile destination. *Tour Management*, 32(2), 266-276. https://doi.org/10.1016/j.tourman.2010.01.012
- Gallarza, M.G., Saura, I.G., & García, H.C. (2002). Destination image Towards a conceptual framework. *Annals of Tourism Research*, 29(1), 56-78. https://doi.org/10.1016/S0160-7383(01)00031-7

- Ghaderi, Z., Hatamifar, P., & Henderson, J.C. (2018). Destination selection by smart tourists: the case of Isfahan, Iran. Asia Pacific Journal of Tourism Research, 23(4), 385-394. https://doi.org/10.1080/10941665.2018.1444650
- Ghimire, S., & Dhakal, A. (2021). Ecotourism and its impact on indigenous people and their local environment: Case of Ghalegaun and Golaghat of Nepal. *GeoJournal of Tourism and Geosites*, 86, 2747-2765. https://doi.org/10.1007/s10708-020-10222-3
- Gnoth, J. (1997). Tourism motivation and expectation formation. Annals of Tourism Research, 24(2), 283-304. https://doi.org/10.1016/S0160-7383(97)80002-3
- Hair, J.F., Black, W.C., Babin, B.J., & Anderson, R.E. (2019). Multivariate Data Analysis (8th Ed.). Cengage: United Kingdom.
- Hair, J.F., Celsi, M., Money, A., Samouel, P., & Page, M.J. (2015). *The Essentials of Business Research Methods* (3rd Ed.). M.E. Sharpe.
 Hallmann, K., Zehrer, A., & Müller, S. (2015). Perceived destination image: An image model for a winter sports destination and its effect on the intention to revisit. *Journal of Travel Research*, 54(1), 94-106. https://doi.org/10.1177/0047287513513161
- Hassan, A., & Burns, P. (2014). Tourism policies of Bangladesh A contextual analysis. *Tourism Planning & Development*, 11(4), 463-466. https://doi.org/10.1080/21568316.2013.874366
- Henseler, J., Ringle, C.M., & Sarstedt, M. (2015). A new criterion for assessing discriminant validity in variance-based structural equation modelling. *Journal of the Academy of Marketing Science*, 43(1),115-135. https://doi.org/10.1007/s11747-014-0403-8
- Hultsman, M., Kazemia, A., & Ghasemi, V. (2015). Intention to visit and willingness to pay a premium for ecotourism: the impact of attitude, materialism, and motivation. *Journal of Business Research*, 68(9), 1854-1861. https://doi.org/10.1016/j.jbusres.2015.01.013
- Jaafar, M., & Maideen, S.A. (2012). Ecotourism-related products and activities, and the economic sustainability of small and medium island chalets. *Tourism Management*, 33(3), 683-691. https://doi.org/10.1016/j.tourman.2011.07.011
- Jacobson, S.K., & Robles, R. (1992). Ecotourism, sustainable development, and conservation education: Development of a tour guide training program in Tortuguero, Costa Rica. *Environmental Management*, 16(6), 701-713. https://doi.org/10.1016/j.tourman.2011.07.011
- Jang, S.C., Bai, B., Hu, C., & Wu, C.M.E. (2009). Affect, travel motivation, and travel intention: A senior market. Journal of Hospitality & Tourism Research, 33(1), 51-73. https://doi.org/10.1177/1096348008329666
- Jani, D. (2018). The impacts of travel motives and information needs on destination image. *International Journal of Tourism Sciences*, 18(1), 1-15. https://doi.org/10.1080/15980634.2018.1438100
- Jeong, Y., Zielinski, S., Chang, J.S., & Kim, S.I. (2018). Comparing motivation-based and motivation-attitude-based segmentation of tourists visiting sensitive destinations. *Sustainability*, 10(10), 15-36. https://doi.org/10.3390/su10103615
- Josiassen, A., Assaf, A.G., Woo, L., & Kock, F. (2016). The imagery-image dual model: An integrative review and advocating for improved delimitation of concepts. *Journal of Travel Research*, 55(6), 789-803. https://doi.org/10.1177/0047287515583358
- Kani, Y., Aziz, Y.A., Sambasivan, M., & Bojei, J. (2018). Antecedents and outcomes of destination image of Malaysia. Journal of Hospitality and Tourism Management, 32(2017), 89-98. https://doi.org/10.1016/j.jhtm.2017.05.001
- Karl, M., Reintinger, C., & Schmude, J. (2015). Reject or select: Mapping destination choice. Annals of Tourism Research, 54(C), 48-64. https://doi.org/10.1016/j.annals.2015.06.003
- Kaur, A., Chauhan, A., & Medury, Y. (2016). Destination image of Indian tourism destinations: an evaluation using correspondence analysis. Asia Pacific Journal of Marketing and Logistics, 28(3), 499-524. https://doi.org/10.1108/APJML-05-2015-0074
- Kenrick, D.T., Griskevicius, V., Neuberg, S.L., & Schaller, M. (2010). Renovating the pyramid of needs: Contemporary extensions built upon ancient foundations. *Perspectives on Psychological Science*, 5(3), 292-314. https://doi.org/10.1177/1745691610369469
- Khan, M.J., Chelliah, S., & Ahmed, S. (2017). Factors influencing destination image and visit intention among young women travellers: Role of travel motivation, perceived risks, and travel constraints. Asia Pacific Journal of Tourism Research, 22(11), 1139-1155. https://doi.org/10.1080/10941665.2017.1374985
- Khan, M.J., Chelliah, S., Khan, F., & Amin, S. (2019). Perceived risks, travel constraints and visit intention of young women travellers: the moderating role of travel motivation. *Tourism Review*, 74(3), 721-738. https://doi.org/10.1108/TR-08-2018-0116
- Khondkar, M., & Anis, A. (2016). Bangladesh is an ecotourism destination. DU. Journal of Marketing, 17(6), 77-90.
- Kim, H., & Chen, J.S. (2016). Destination image formation process: A holistic model. Journal of Vacation Marketing, 22(2), 154-166. https://doi.org/10.1177/1356766715591870
- Kim, H., & Richardson, S.L. (2003). Motion picture impacts on destination images. Annals of Tourism Research, 30(1), 216-237. https://doi.org/10.1016/S0160-7383(02)00062-2
- Kingsbury, P.T., & Brunn, S.D. (2004). Freud, tourism and terror: traversing the fantasies of post-September 11 travel magazines. Journal of Tourism and Travel Marketing, 15(2-3), 39-61. https://doi.org/10.1300/J073v15n02_03
- Kotler, P., & Keller, K.L. (2016). *Marketing Management* (15th Ed.). Harlow: Pearson Education.
- Krosnick, J.A. (2018). *Questionnaire Design*. The Palgrave Handbook of Survey Research.
- Lai, K., & Li, X. (2015). Tourism destination image: Conceptual problems and definitional solutions. *Journal of Travel Research*, 58(8), 1-16. https://doi.org/10.1177/0047287515619693
- Laroche, M., McDougall, G. H. G., Bergeron, J., & Yang, Z. (2004). Exploring how intangibility affects perceived risk. Journal of Service Research, 6(4), 373-389.
- Lee, S., Lee, S., & Lee, G. (2014). Ecotourists' motivation and revisit intention: A case study of restored ecological parks in South Korea. Asia Pacific Journal of Tourism Research, 19(11), 1327-1344. https://doi.org/10.1080/10941665.2013.852117
- Lenggogeni, S., Ritchie, B.W., & Slaughter, L. (2019). Understanding travel risks in a developing country: a bottom-up approach. Journal of Travel & Tourism Marketing, 36(8), 941-955. https://doi.org/10.1080/10548408.2019.1661329
- Lepp, A., & Gibson, H. (2003). Tourist roles, perceived risk and international tourism. Annals of Tourism Research, 30(3), 606-624. https://doi.org/10.1016/S0160-7383(03)00024-0
- Leung, R., & Law, R. (2010). A review of personality research in the tourism and hospitality context. *Journal of Travel Tourism Marketing*, 27(5), 439-459. https://doi.org/10.1080/10548408.2010.499058
- Leung, S. (2011). A Comparison of psychometric properties and normality in 4-, 5-, 6-, and 11-point Likert scales. Journal of Social Service Research, 37(4), 412-421. https://doi.org/10.1080/01488376.2011.580697
- Li, M., Cai, L., Lehto, X., & Huang, Z. (2010). A missing link in understanding revisits intention: The role of motivation and image. Journal of Travel and Tourism Marketing, 27(4), 335-348. https://doi.org/10.1080/10548408.2010.481559
- Lin, L.Y., & Chen, Y.W. (2009). A study on the influence of purchase intentions on repurchase decisions: the moderating effects of reference groups and perceived risks. *Tourism Review*, 64(3), 28-48. https://doi.org/10.1108/16605370910988818
- Mehtaj, M. (2017). Motivators for selecting domestic tourist destination: A study on employees of private organisations in Bangladesh. *Journal of Business Studies, 38*(3), 81-89.
- Middleton, T.C.V., & Clarke, J. (2001). Marketing in Travel and Tourism. United Kingdom: Elsevier Ltd.
- Mitchell, V.W. (1992). Understanding Consumers' Behaviour: Can Perceived Risk Theory Help? *Management Decision*, 30(3), 26-34. https://doi.org/10.1108/00251749210013050
- Molinillo, S., Liébana-Cabanillas, F., Anaya-Sánchez, R., & Buhalis, D. (2018). DMO Online platforms: Image and intention to visit. *Tourism Management*, 65(8), 116-130. https://doi.org/10.1016/j.tourman.2017.09.021

Mondino, E., & Beery, T. (2018). Ecotourism as a learning tool for sustainable development. The case of Monviso Transboundary Biosphere Reserve, Italy. Journal of Ecotourism, 18(2), 107-121. https://doi.org/10.1080/14724049.2018.1462371

Morrison, A.M. (2019). Marketing and managing tourism destinations (2nd Ed.). Routledge.

- Muhamad, S., Sanusi, N., & Kamil, N.F.N.M. (2012). An economic evaluation of Redang Island: Towards sustainable tourism in small Islands. Journal of Sustainability Science and Management, 7(1), 87-93.
- Nafi, S.M., & Ahmed, T. (2018). Travel and leisure activities, motivation and behaviour of young Bangladeshi tourists. European Scientific Journal, 14(5), 341-358.
- Neger, C. (2021). Ecotourism in crisis: an analysis of the main obstacles for the sector's economic sustainability. Journal of Ecotourism, 1-23. https://doi.org/10.1080/14724049.2021.1942019
- Newman, W.L. (2000). Social research methods: Qualitative and Quantitative Approaches (4th Ed.). Boston, MA: Allyn and Bacon.
- Ojo, B.Y., & Yusof, R.N.R. (2019). Edu-Tourism Destination Selection Process in an Emerging Economy. Journal of Tourism Management Research, 6(1), 45-59. https://doi.org/10.18488/journal.31.2019.61.45.59
- Oswald, L.R. (2015). The structural semiotics paradigm for marketing research: Theory, methodology, and case analysis. Semiotica, 2015(205), 115-148. https://doi.org/10.1515/sem-2015-0005
- Otoo, F.E., & Kim, S.S.(2018). Analysis of studies on the travel motivations of senior tourists from 1980 to 2017: progress and future directions. Current Issues in Tourism, 1-25. https://doi:10.1080/13683500.2018.15405
- Panwar, D., Anand, S., Ali, F., & Singal, K. (2019). Consumer decision-making process models and their applications to market strategy, International Management Review, 15(1), 36-44.
- Pearce, P. (2013). The Social Psychology of Tourist Behaviour: International Series in Experimental Social Psychology. USA: Elsevier.
- Pereira, V., Gupta, J.J., & Hussain, S. (2019). Impact of travel motivation on tourist's attitude toward destination: Evidence of mediating effect of the destination image. Journal of Hospitality & Tourism Research, 1-26. https://doi.org/10.1177/1096348019887528
- Plog, S.C. (1974). Why destination areas rise and fall in popularity. Cornell Hotel and Restaurant Administration Quarterly, 14(4), 55-58.
- Pratminingsih, S.A., Rudatin, C.L., & Rimenta, T. (2014). Roles of motivation and destination image in predicting tourist revisit intention: A case of Bandung- Indonesia. International Journal of Innovation, Management and Technology, 5(1), 19-24. https://doi.org/ 10.7763/IJIMT.2014.V5.479
- Prayag, G., & Jankee, M. (2013). Perceived risk, satisfaction, and future behaviour of windsurfers: a segmentation perspective. International Journal of Tourism Policy, 5(1-2), 19-33. https://doi.org/10.1504/IJTP.2013.054054
- Prebensen, N.K., Woo, E., Chen, J.S., & Uysal, M. (2012). Motivation and involvement as antecedents of the perceived value of the destination experience. Journal of Travel Research, 52(2), 253-264. https://doi.org/10.1177/0047287512461181
- Qiu, R.T.R., Masiero, L., & Li, G. (2018). The psychological process of travel destination choice. Journal of Travel & Tourism Marketing, 35(6), 691-705. https://doi.org/10.1080/10548408.2018.1435332
- Rid, W., Ezeuduji, I.O., & Pröbstl-Haider, U. (2014). Segmentation by motivation for rural tourism activities in The Gambia. Tourism Management, 40(2), 102-116. https://doi.org/10.1016/j.tourman.2013.05.006
- Roy, M., & Chowdhury, S. (2021). Ecotourism and Hospitality in Bangladesh: The Application of PESTEL Analysis and Determining the Internal
- Factors. In: Hassan, A. (eds) Tourism Products and Services in Bangladesh. Springer, Singapore. https://doi.org/10.1007/978-981-33-4279-8_9
 Samdin, Z., Abdullah, S.I.N.W., Khaw, A., & Subramaniam, T. (2021). Travel risk in the ecotourism industry amid COVID-19
 pandemic: ecotourists' perceptions. *Journal of Ecotourism*, 1-29. https://doi.org/10.1080/14724049.2021.1938089
- San Martín, H., & Del Bosque, I.A.R. (2008). Exploring the cognitive-affective nature of destination image and the role of psychological factors in its formation. *Tourism Management*, 29(2), 263-277. https://doi.org/10.1016/j.tourman.2007.03.012 Seabra, C., Abrantes, J.L., & Kastenholz, E. (2014). The influence of terrorism risk perception on purchase involvement and safety concerns of
- international travellers. Journal of Marketing Management, 30(9-10), 874-903. https://doi.org/10.1080/0267257X.2014.934904
- Sekaran, U., & Bougie, R. (2014). Research Methods for Business: A Skill-Building Approach. (6th Ed.), John Wiley & Sons, Haddington.
- Shi, L., Cole, S., & Chancellor, H.C. (2012). Understanding leisure travel motivations of travellers with acquired mobility impairments. Tourism Management. 33(1), 228-231. https://doi.org/10.1016/j.tourman.2011.02.007
- Sirakaya, E., & Woodside, A.G. (2005). Building and testing theories of decision-making by travellers. Tourism Management, 26(6), 815-832. https://doi.org/10.1016/j.tourman.2004.05.004
- Skavronskaya, L., Scott, N., Moyle, B., Le, D., Hadinejad, A., Zhang, R., Gardiner, S., Coghlan, A., & Shakeela, A. (2017). Cognitive psychology and tourism research: state of the art. Tourism Review, 72(2), 221-237. https://doi.org/10.1108/TR-03-2017-0041
- Stabler, M. (1995). The image of destination regions: An empirical testing of ethical and empirical aspects. In B. Goodall & G. Ash- the push and pull factors of tourist motivations. Annals worth (Eds.), Marketing in the tourism industry: The promotion of destination regions, I(3), 33-159
- Stone, R.N., & Grønhaug, K. (1993). Perceived risk: Further considerations for the marketing discipline. European Journal of Marketing. 27(3), 39-50.
- Stylidis, D., Shani, A., & Belhassen, Y. (2017). Testing an integrated destination image model across residents and tourists. Tourism Management, 58(2), 184-195. https://doi.org/10.1016/j.tourman.2016.10.014

Tarlow, P.E. (2014). Tourism Security: Strategies for Effectively Managing Travel Risk and Safety. Waltham: Elsevier.

- Tasci, A.D.A., & Gartner, W.C. (2007). Destination image and its functional relationships. Journal of Travel Research, 45(4), 413-425. https://doi.org/10.1177/0047287507299569
- Wijaya, S., Wahyudi, W., Kusuma, C.B., & Sugianto, E. (2018). Travel motivation of Indonesian seniors in choosing destination overseas. International Journal of Culture, Tourism and Hospitality Research, 12(2), 185-197. https://doi.org/10.1108/IJCTHR-09-2017-0095
- Williams, A.M., & Baláž, V. (2013). Tourism, risk tolerance and competencies: Travel organisation and tourism hazards. Tourism Management, 35(2013), 209-221. https://doi.org/10.1016/j.tourman.2012.07.006
- Xiong, J., Hashim, N.H., & Murphy, J. (2015). Multisensory Image as a Component of Destination Image. Tourism Management Perspectives, 14, 34-41. https://doi.org/10.1016/j.tmp.2015.03.001
- Yazid, A.S., Yusof, M.Y.M., Rashid, N., Ghazali, P.L., Salleh, F., Mahmod, M.S., & Mahmood, S. (2018). A mediating effect of risk perception on factors influencing tourist intention to travel: A conceptual framework. International Journal of Academic Research in Business and Social Sciences, 8(11), 1246-1255. https://doi.org/10.6007/IJARBSS/
- Yolal, M., Rus, R.V., Cosma, S., & Gursoy, D. (2015). A pilot study on spectators' motivations and their socio-economic perceptions of a film festival. Journal of Convention & Event Tourism, 16(3), 253-271. https://doi.org/10.1080/15470148.2015.1043610
- Yoo, C.K., Yoon, D., & Park, E. (2018). Tourist motivation: an integral approach to destination choices. Tourism Review, 73(2), 169-185. https://doi.org/10.1108/TR-04-2017-0085
- Yousefi, M., & Marzuki, A. (2015). An analysis of push and pull motivational factors of international tourists to Penang, Malaysia. International Journal of Hospitality & Tourism Administration, 16(1), 40-56. https://doi.org/10.1080/15256480.2015.991987

| Article history: | Received: 06.01.2023 |
|------------------|----------------------|
|------------------|----------------------|

Revised: 02.03.2023

Accepted: 18.05.2023

Available online: 14.06.2023